



**Development of Regional Joint Master Program in Maritime
Environmental Protection and Management – MEP&M**

QUALITY CONTROL AND MONITORING PLAN

**4.2: Development and implementation of Internal Quality Control and
Monitoring Plan – Survey Results**



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1. Executive Summary

Quality Control and Monitory Plan (QCMP) is prepared in the scope of the **Development of Regional Joint Master Program in Maritime Environmental Protection and Management – MEP&M** project, and particularly according to what is foreseen in 4.2: *Development and implementation of Internal Quality Control and Monitoring Plan*.

In this report are given the results of the survey of eight events and four reports that have taken place within this project during November 2021 – June 2022. The questions in the form were standardized and same for each event, in order to enable comparison across project events. The form was anonymous and it has covered the following sections:

- *Quality of the organization;*
- *Quality of the presentations;*
- *Objectives;*
- *Tasks and activities;*
- *Overall satisfaction*
- *Comments.*

Completing the form took 2 – 3 minutes. Aleksandër Moisiu University of Durrës as Lead Partner (LP) in QCMP 4.2. *Internal Quality Control and Monitoring Plan* has analysed the data and prepare a short brief for all events.

2. Background and Objectives

Being that the objective of the Quality Control and Monitory Plan Manual is to ensure the production of concrete and high-quality results in line with the project plans, questions forms are prepared after each project event and reports.

Objective is to describe the Quality Management procedures that the project team will follow in order to ensure, monitor and control the quality of all processes and deliverables produced during the MEP&M project lifecycle.

The main objectives of the event evaluation for QCMP are to:

- Monitor the project progress;
- Ensure the quality comprehensiveness of each activity and output separately and of the whole project;
- Ensure the quality of the key processes and the key results of the project.

3. Survey Method

The methodology to determine the quality of the events and reports developed in the framework of the MEP & M Project is in the form of surveys with questions about the event/reports.



Report 1:

- Report, DEV 3.4.1: Know-how transfer related to the latest topics on marine and coastal pollution and emission of GHG from shipping, nautical tourism, coastal tourism and off-shore activities. Date: 02.11.2021

Event 1:

- Event, 10 January, 2022: Virtual training on DEV 3.4.2: Know-how transfer related to the latest topics in climate change and marine pollution effects on marine ecosystems. Organized by: University of Cote d'Azur (France)

Event 2:

- Event, 20 January, 2022: Virtual training on DEV 3.4.2: Know-how transfer related to the latest topics in climate change and marine pollution effects on marine ecosystems. Organized by: University of Cadiz (Spain)

Event 3:

- 10t - 11th February 2022. Trilateral Meeting (UoM, UV, UAMD) @University of Montenegro. Organized by: Faculty of Maritime Studies Kotor of the University of Montenegro

Report 2:

- Report, know-how transfer related to the latest topics on marine and coastal pollution and emission of GHG from shipping, nautical tourism, coastal tourism and off-shore activities, Date: 27.02.2022

Report 3:

- Report, DEV 3.4.2: Know-how transfer related to the latest topics in climate change and marine pollution effects on marine ecosystems. Date: 18.03.2022

Event 4:

- Event, 11 March 2022: Virtual training on DEV 3.4.3: Know-how transfer related to the to the latest topics in international laws on climate change and marine pollution. Organized by: University of Cadiz (Spain)

Event 5:

- 14th – 15th April 2022. Trilateral Meeting (UoM, UV, UAMD) at Aleksander Moisiu University Durres. Organized by: Faculty of Professional Studies at Aleksander Moisiu University Durres

Event 6:

- Event, 20 April 2022: Virtual training on DEV 3.4.3: Know-how transfer related to the to the latest topics International Laws on Climate Change and Marine Pollution. Organized by: University Côte d'Azur (UCA-F)

Event 7:

- Event, 11 May 2022. MEP&M virtual meeting on accreditation process and course syllabus. Organized: University of Montenegro

Event 8:

- DEV.5.3. Promotion materials and products

Report 4:

- Report, DEV 3.4.3: Report on know-how transfer related to the latest topics in international laws on climate change and marine pollution, Date: 06.07.2022



4. Survey results

In general, all the Events that have taken place within this project during November 2021 – June 2022 were evaluated very high. The timelines of the organization and the communication during these events were also high evaluated. The overall quality of the Events was highly appreciated. The trainings were very helpful and there were no additional suggestions.

The same for Reports. In general, the Reports have been evaluated to the maximum. The Reports were well clear and well structured. They were evaluated very helpful and there were no additional suggestions. In all Reports were included all the information needed for the progression and development of the Project.

Below are the results:

REPORT 1:

Report, DEV 3.4.1: Know-how transfer related to the latest topics on marine and coastal pollution and emission of GHG from shipping, nautical tourism, coastal tourism and off-shore activities. Date: 02.11.2021

Dear Participant,

This survey is part of WP4: Quality Assurance & Monitoring.

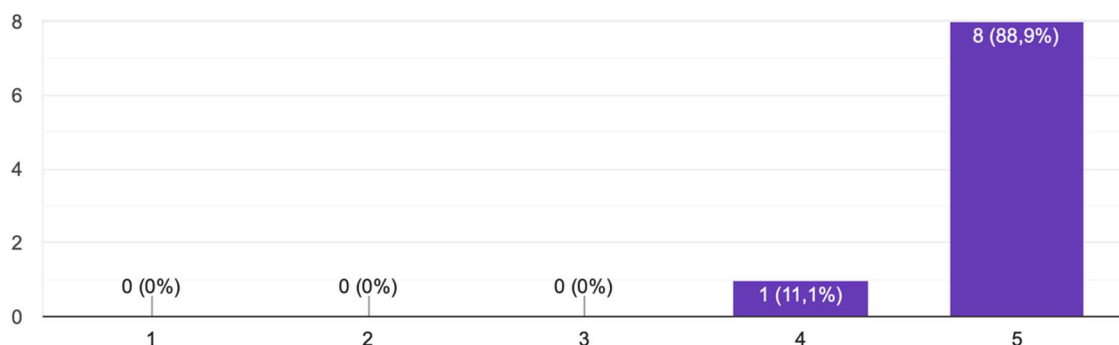
In effort to improve the quality and the impact of these events we invite you to complete the following questionnaire.

The survey is anonymous.

We thank you in advance for your contribution!

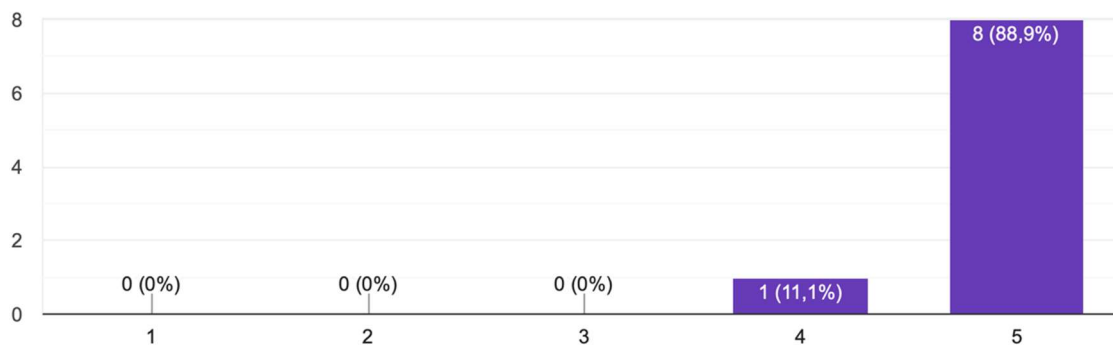
1. How would you rate the report?

9 risposte



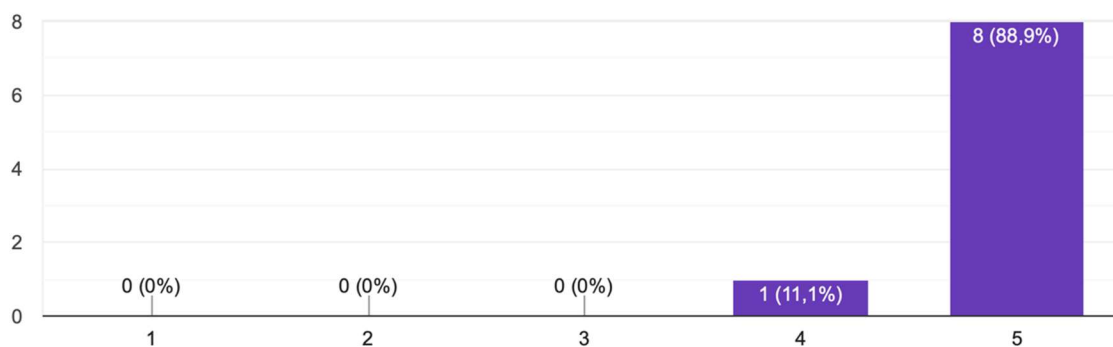
2. Please indicate if the REPORT was clear, well- structured and helpful? (1 – lowest, 5 – highest)

9 risposte

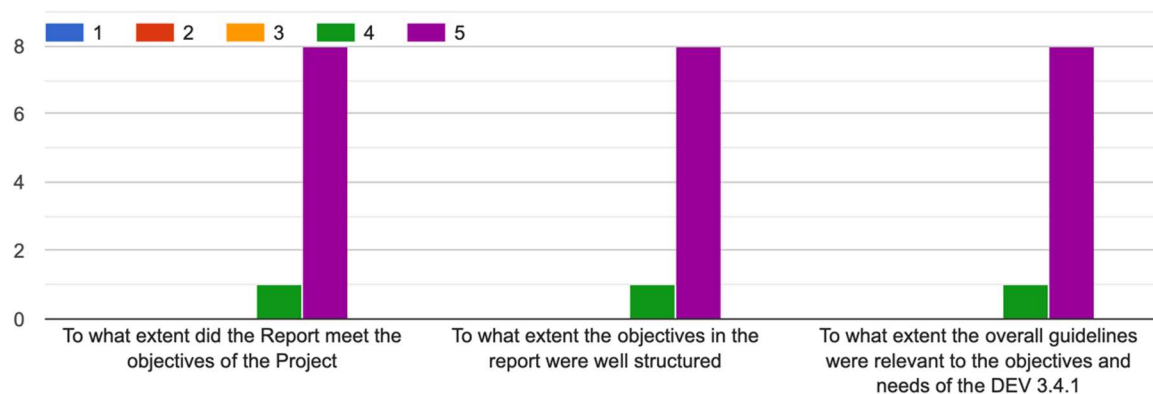


3. To what extent did the REPORT included all the information needed for the progression and development of the Project?(1 – lowest, 5 – highest)

9 risposte



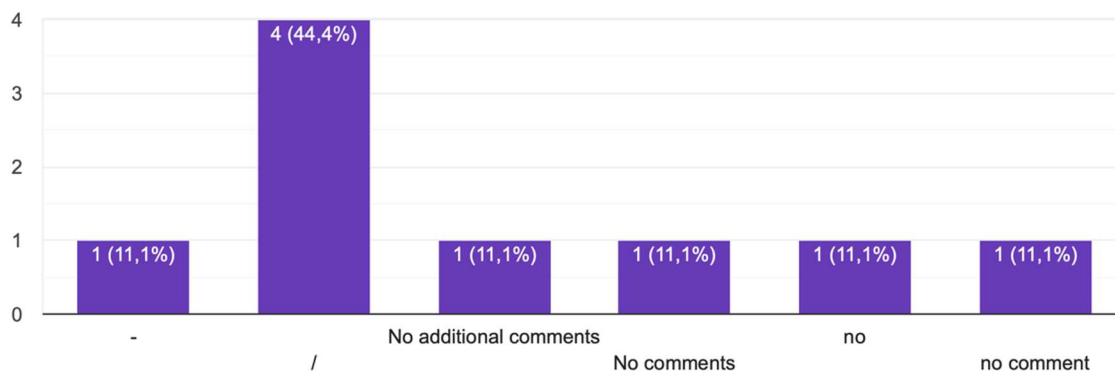
4. Evaluate the following (1 – lowest, 5 – highest):





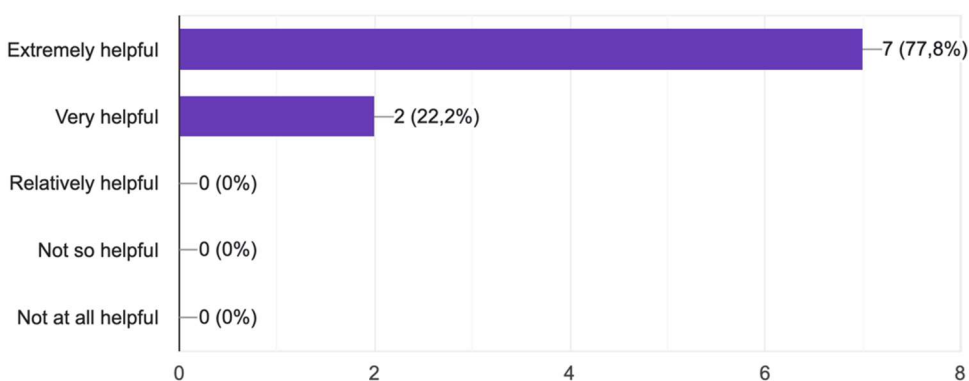
5. Additional comments or suggestions:

9 risposte



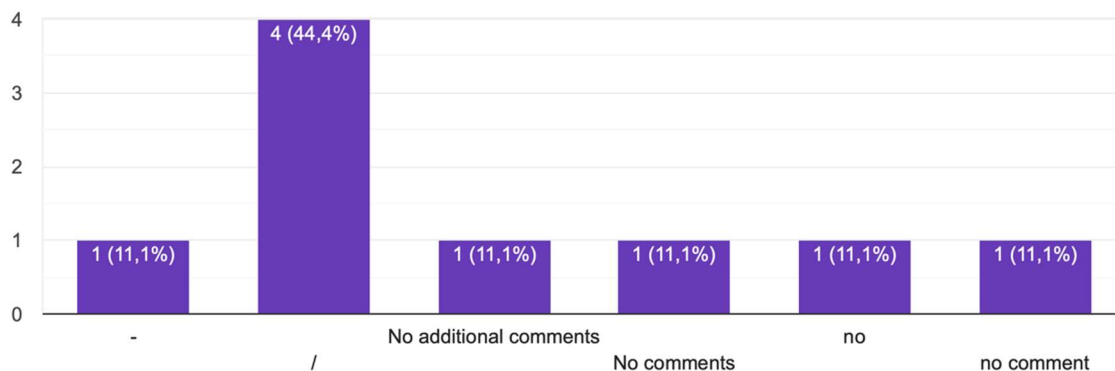
6. Prior to report, how helpful was the information you received in the report?

9 risposte



7. Additional comments or suggestions:

9 risposte





EVENT 1:

Event, 10 January, 2022: Virtual training on DEV 3.4.2: Know-how transfer related to the latest topics in climate change and marine pollution effects on marine ecosystems. Organized by: University of Cote d`Azur (France)

Dear Participant,

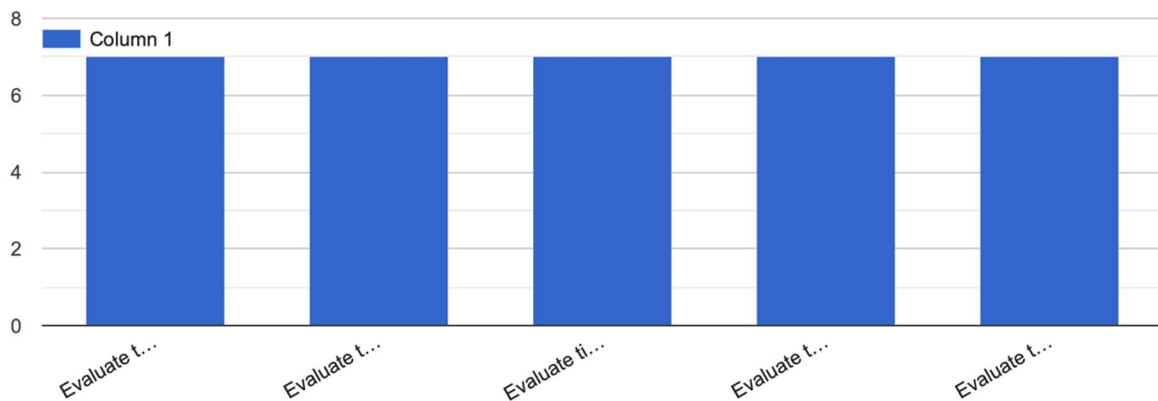
This survey is part of WP4: Quality Assurance & Monitoring.

In effort to improve the quality and the impact of these events we invite you to complete the following questionnaire.

The survey is anonymous.

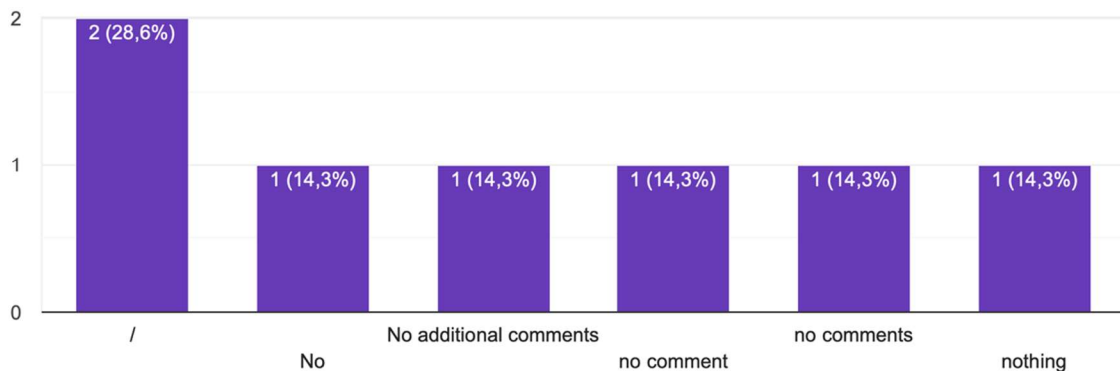
We thank you in advance for your contribution!

1. Quality of the Organization(1- lowest, 5- highest):



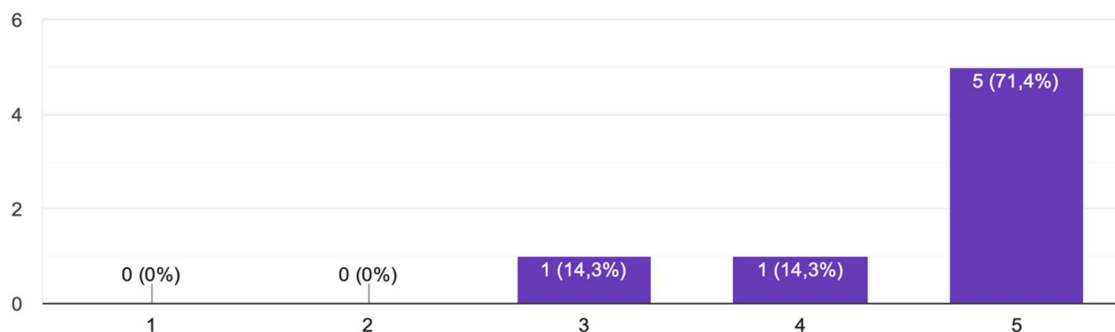
1.1 Additional comments or suggestions:

7 risposte



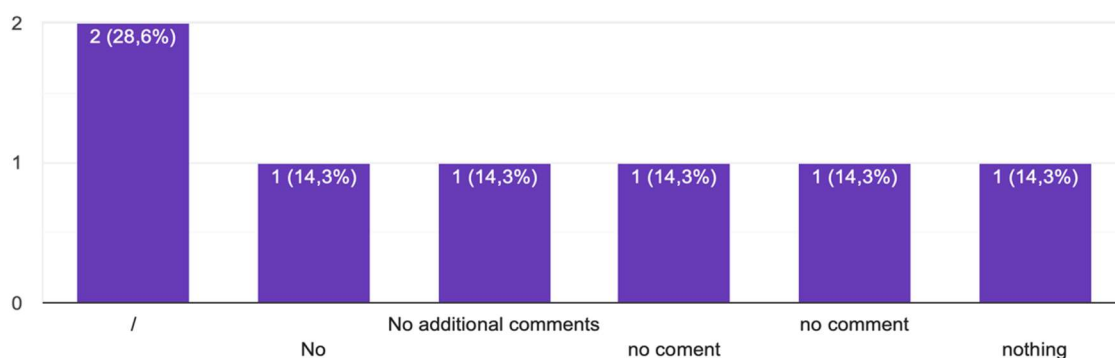
2. Quality of Presentations: 2.1 Evaluate the overall quality of the presentations (1- lowest, 5- highest):

7 risposte

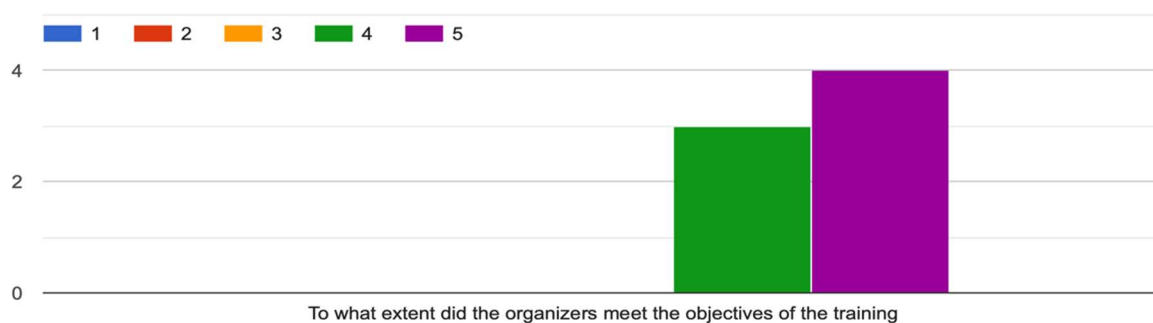


2.3 Additional comments or suggestions:

7 risposte

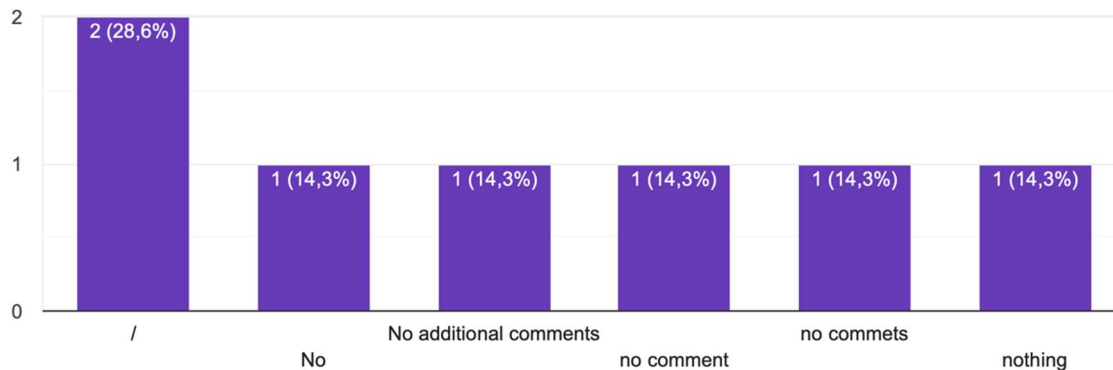


3. Objectives: Evaluate the following (1- lowest, 5- highest):



3.1 Additional comments or suggestions:

7 risposte

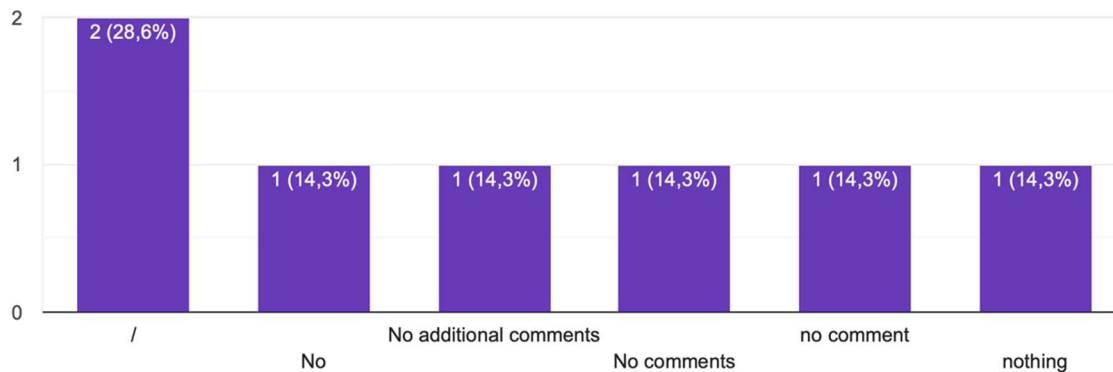


4. Task and activities(1- lowest, 5- highest):



5. Additional comments or suggestions:

7 risposte



EVENT 2:

Event, 20 January, 2022: Virtual training on DEV 3.4.2: Know-how transfer related to the latest topics in climate change and marine pollution effects on marine ecosystems. Organized by: University of Cadiz (Spain)

Dear Participant,

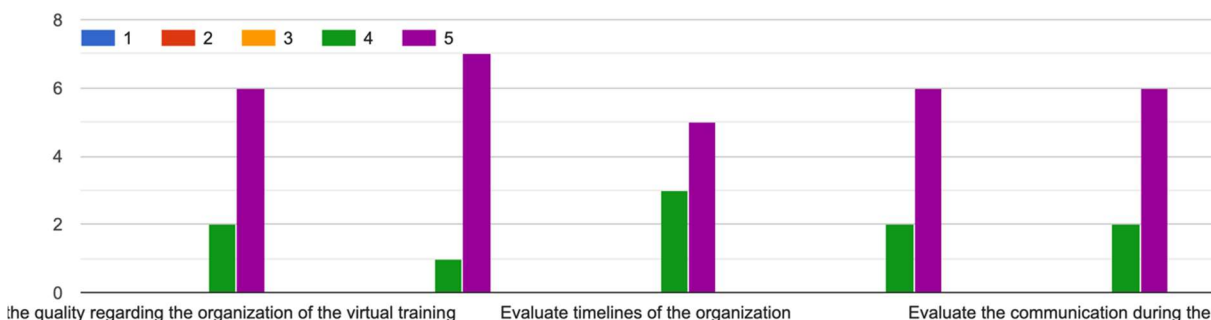
This survey is part of WP4: Quality Assurance & Monitoring.

In effort to improve the quality and the impact of these events we invite you to complete the following questionnaire.

The survey is anonymous.

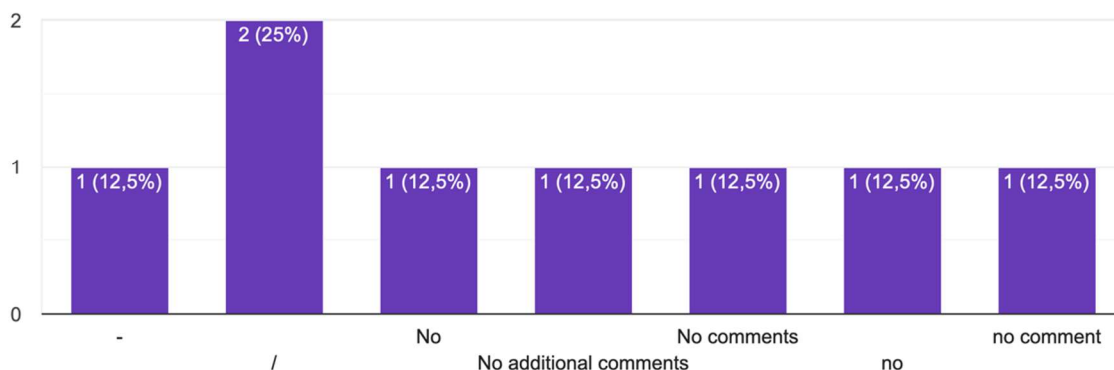
We thank you in advance for your contribution!

1. Quality of the Organization(1- lowest, 5- highest):



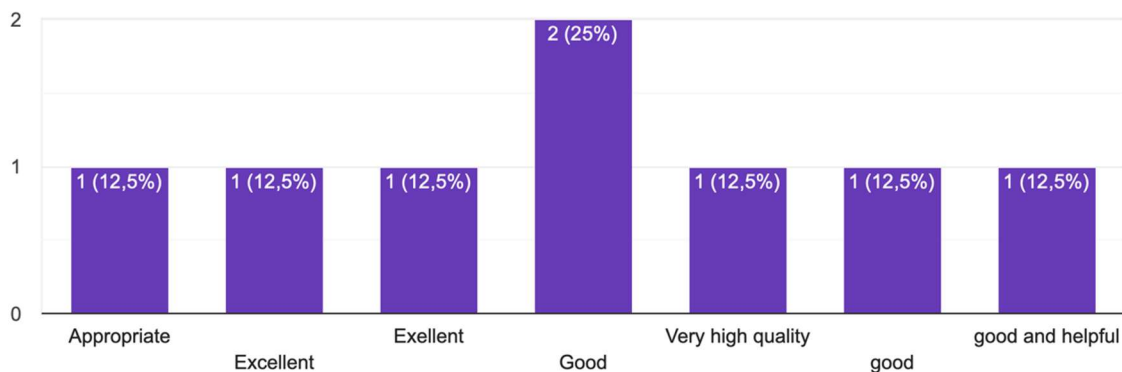
1.1 Additional comments or suggestions:

8 response



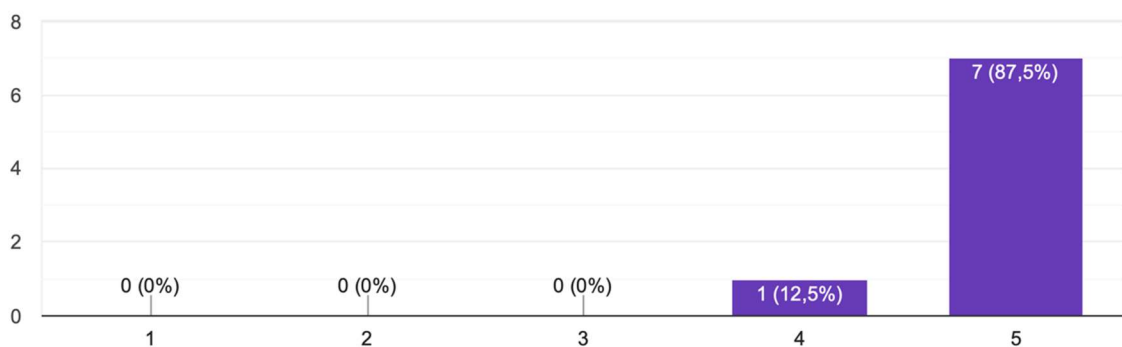
2. Quality of Presentations

8 risposte



2.1 Evaluate the overall quality of the presentations (1- lowest, 5- highest):

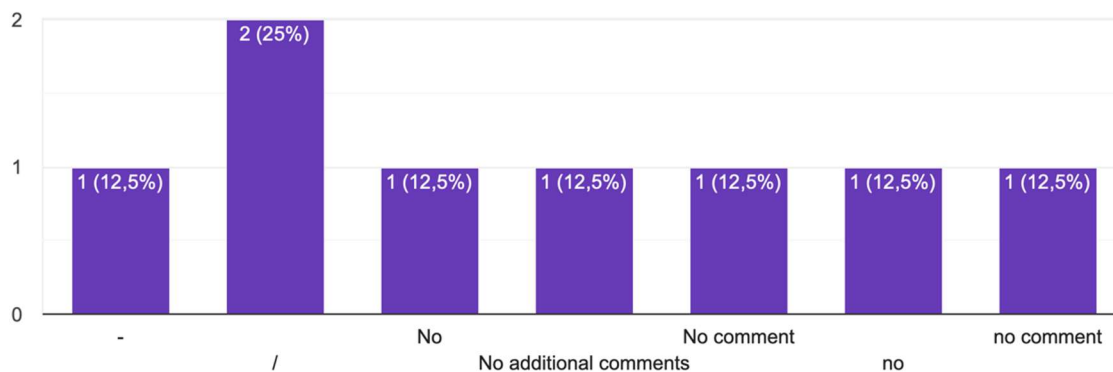
8 risposte



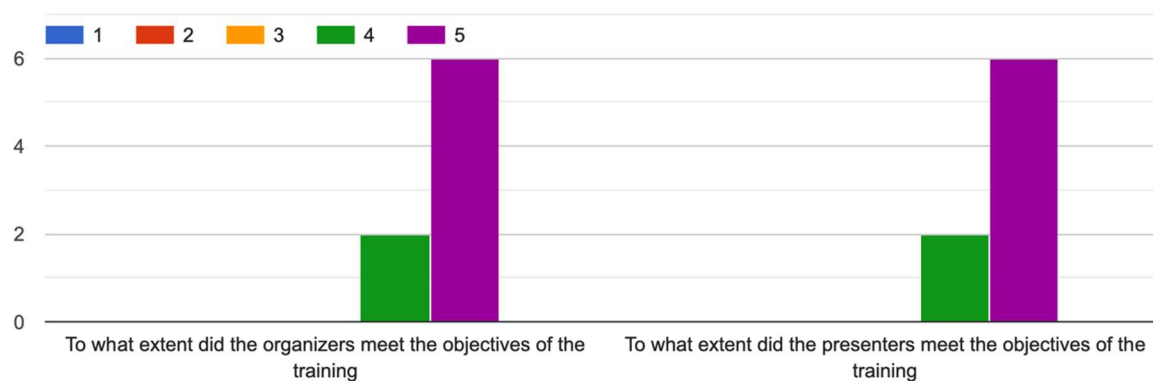


2.3 Additional comments or suggestions:

8 risposte

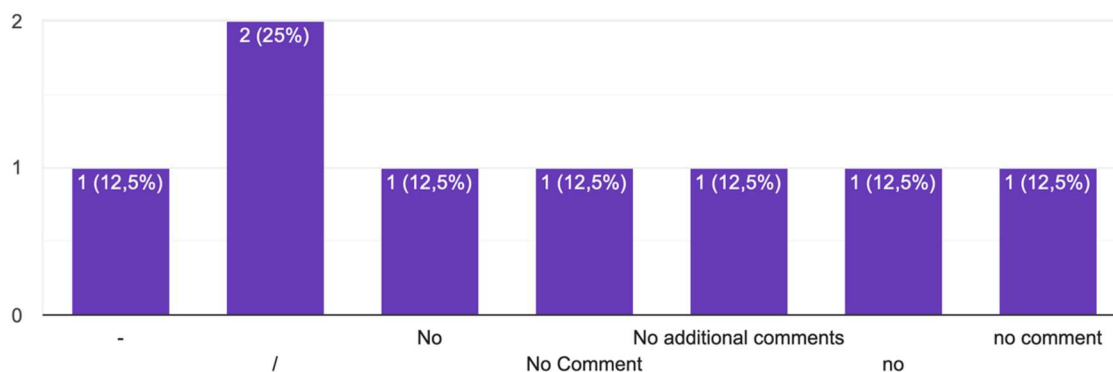


3. Objectives: Evaluate the following (1- lowest, 5- highest):



3.1 Additional comments or suggestions:

8 risposte



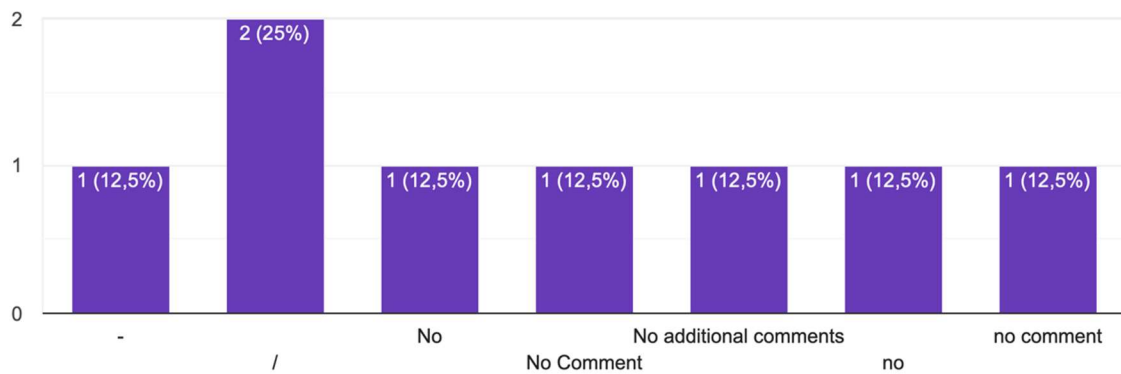


4. Task and activities(1- lowest, 5- highest):



5. Additional comments or suggestions:

8 risposte





EVENT 3:

10t - 11th February 2022. Trilateral Meeting (UoM, UV, UAMD) @University of Montenegro. Organized by: Faculty of Maritime Studies Kotor of the University of Montenegro

Dear Participant,

This survey is part of WP4: Quality Assurance & Monitoring.

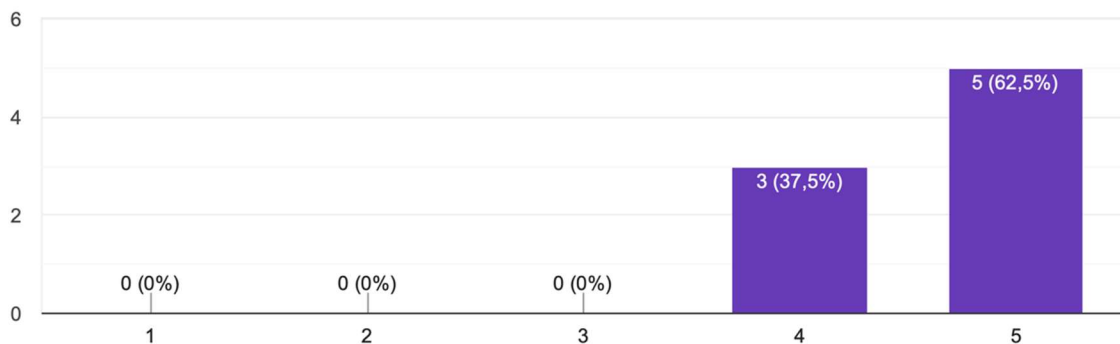
In effort to improve the quality and the impact of these events we invite you to complete the following questionnaire.

The survey is anonymous.

We thank you in advance for your contribution!

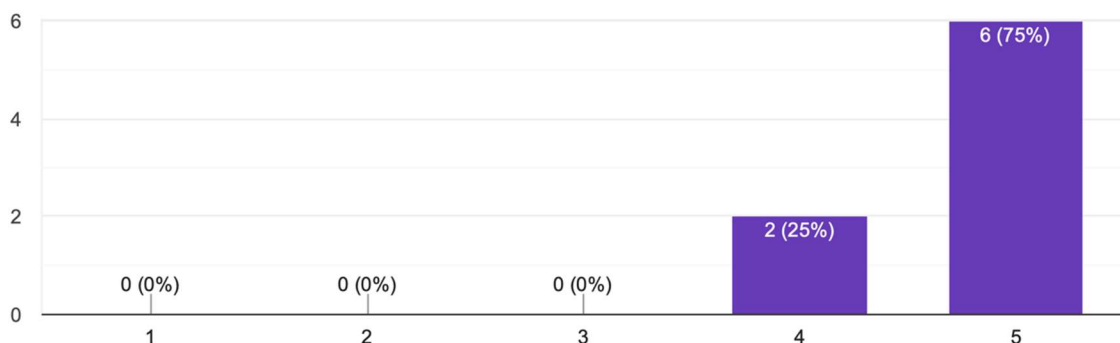
1. How would you rate the event organized from UoM?

8 risposte



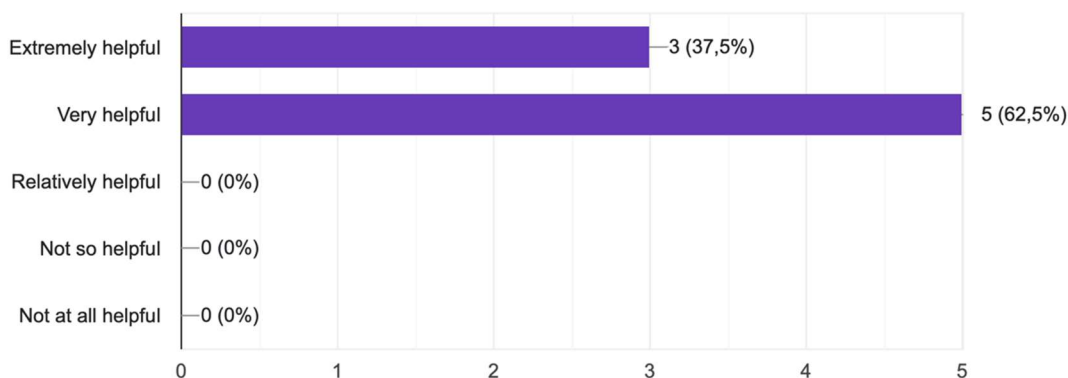
2. To what extent did the organizers meet the objectives of the meeting?

8 risposte

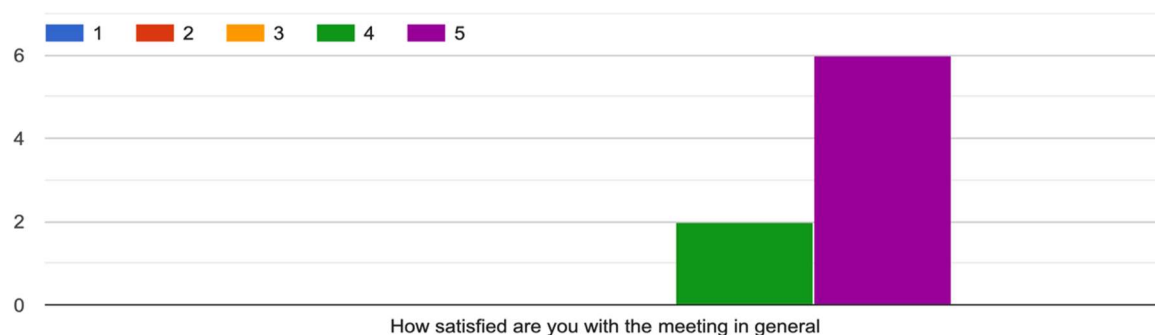


3. Prior to event, how helpful was the information you received during the meeting?

8 risposte

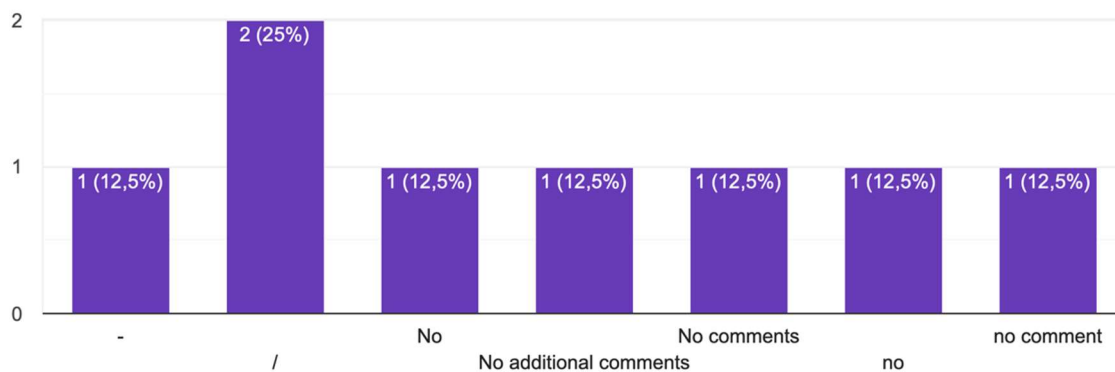


6. Task and activities(1- lowest, 5- highest):



7. Additional comments or suggestions:

8 risposte





REPORT 2:

Report, know-how transfer related to the latest topics on marine and coastal pollution and emission of GHG from shipping, nautical tourism, coastal tourism and off-shore activities, Date: 27.02.2022

Dear Participant,

This survey is part of WP4: Quality Assurance & Monitoring.

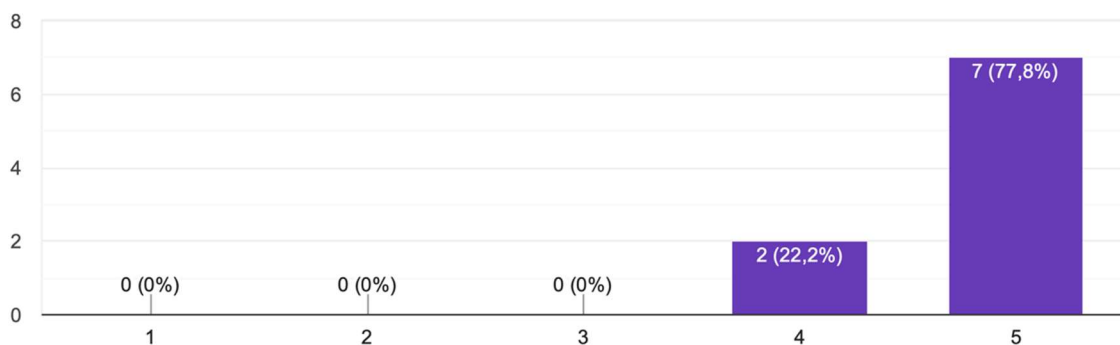
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We thank you in advance for your contribution!

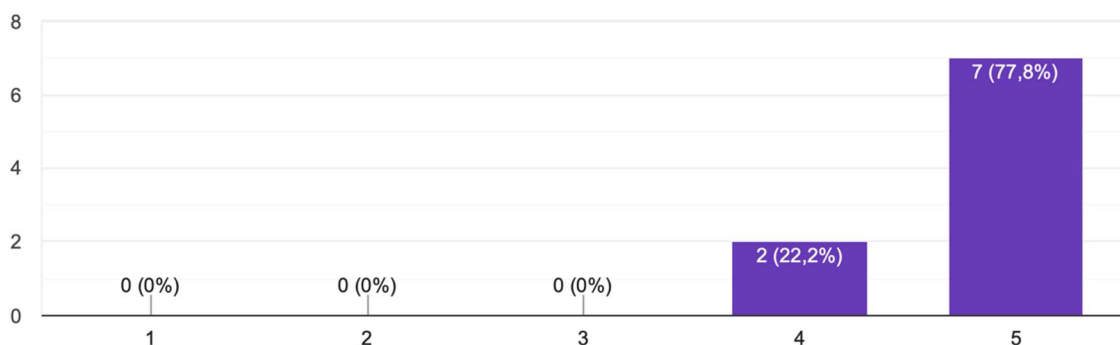
1. How would you rate the report?

9 risposte



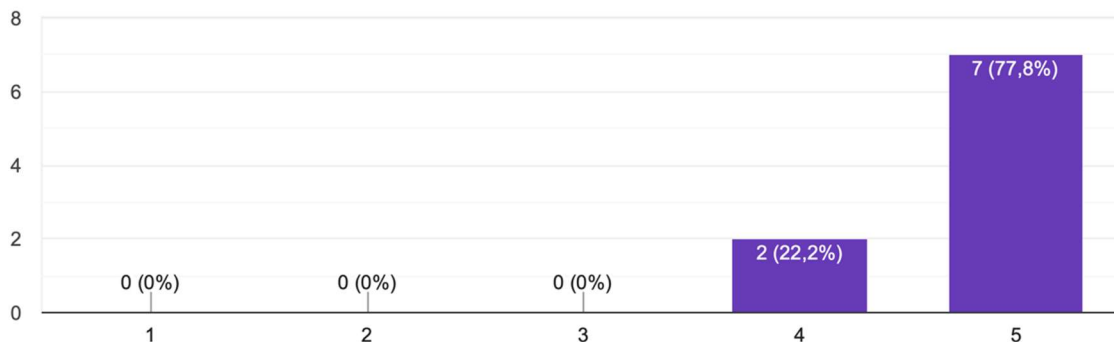
2. Please indicate if the REPORT was clear, well- structured and helpful? (1 – lowest, 5 – highest)

9 risposte

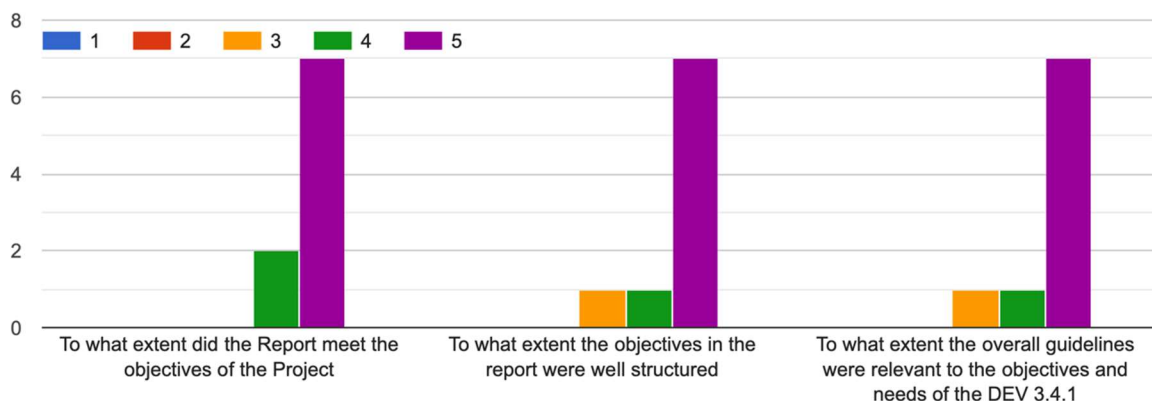


3. To what extent did the REPORT included all the information needed for the progression and development of the Project?(1 – lowest, 5 – highest)

9 response

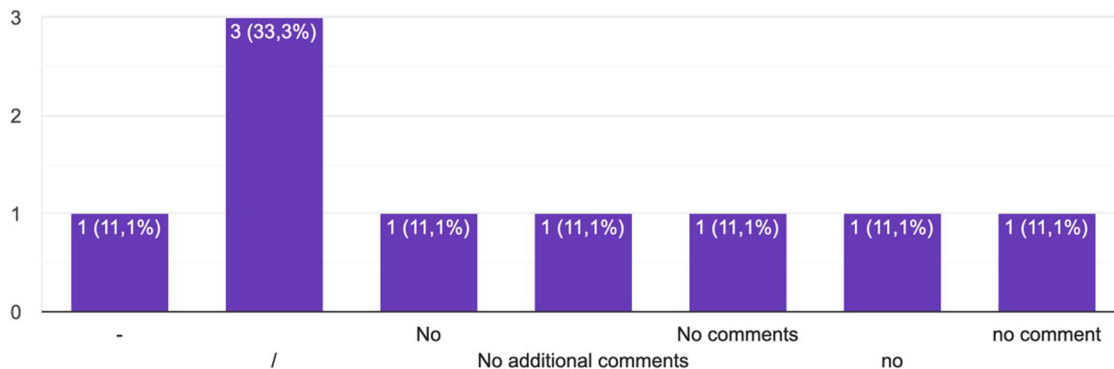


4. Evaluate the following (1 – lowest, 5 – highest):



5. Additional comments or suggestions:

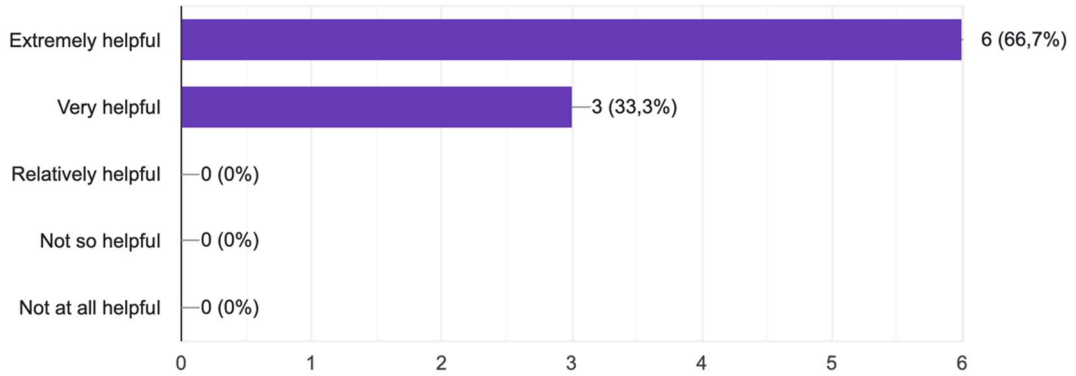
9 response





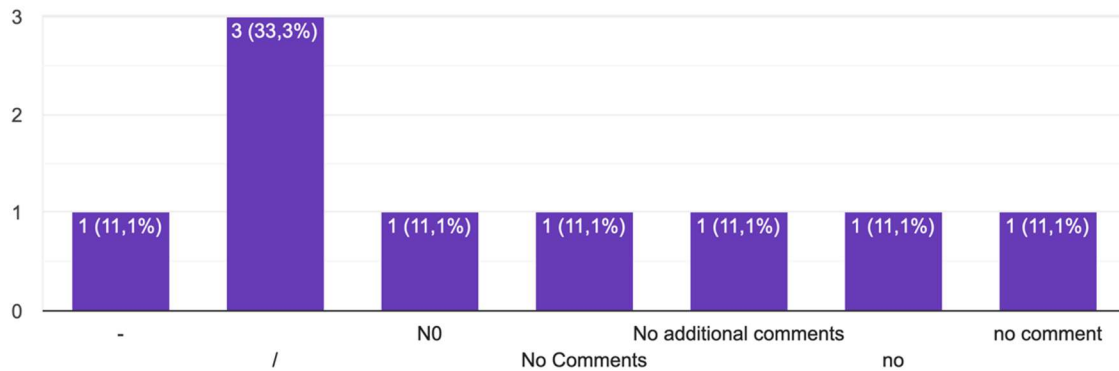
6. Prior to report, how helpful was the information you received in the report?

9 risposte



7. Additional comments or suggestions:

9 risposte



REPORT 3:

Report, DEV 3.4.2: Know-how transfer related to the latest topics in climate change and marine pollution effects on marine ecosystems. Date: 18.03.2022

Dear Participant,

This survey is part of WP4: Quality Assurance & Monitoring.

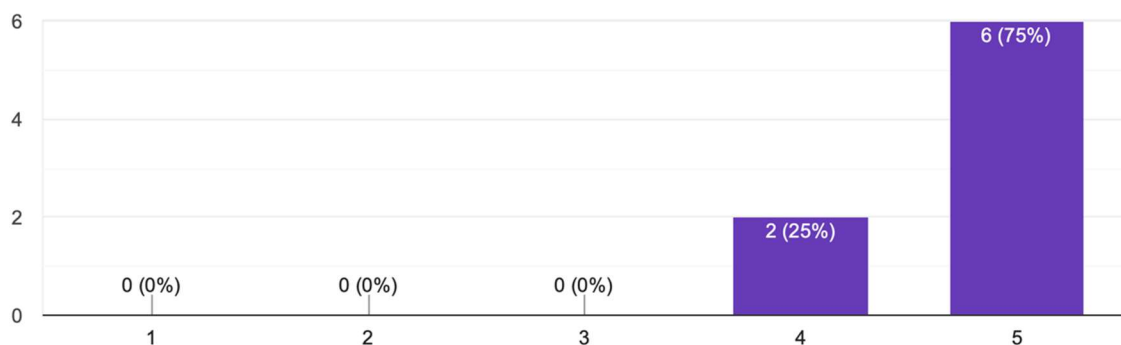
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We thank you in advance for your contribution!

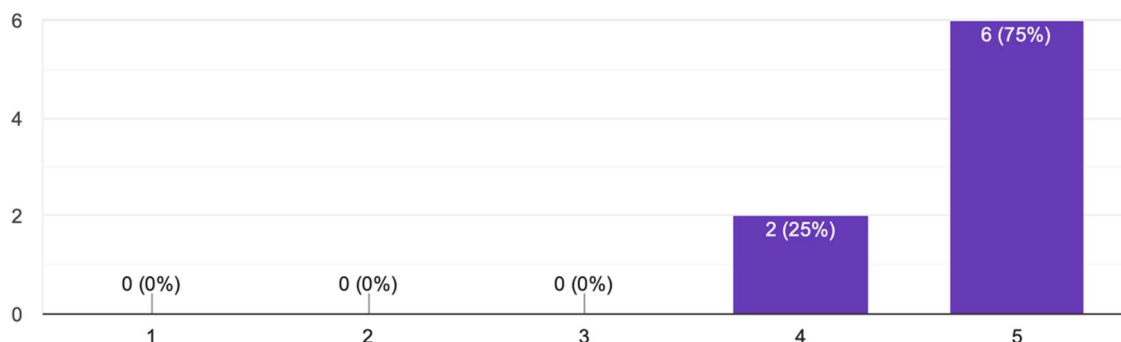
1. How would you rate the report?

8 risposte



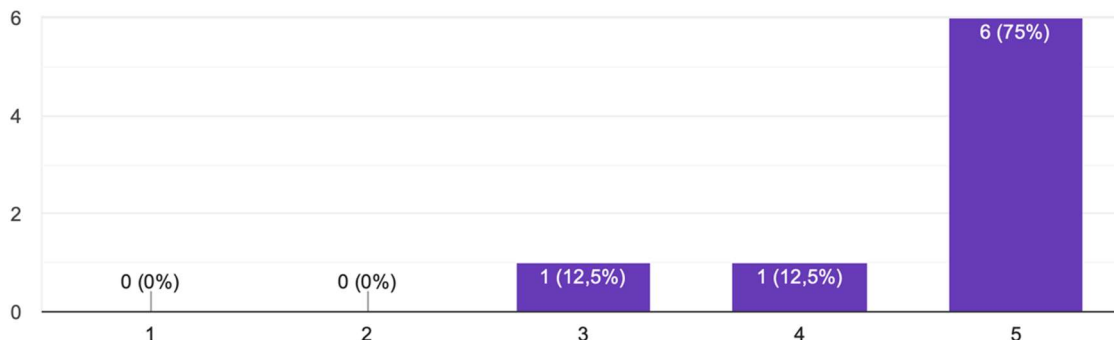
2. Please indicate if the REPORT was clear, well- structured and helpful? (1 – lowest, 5 – highest)

8 risposte

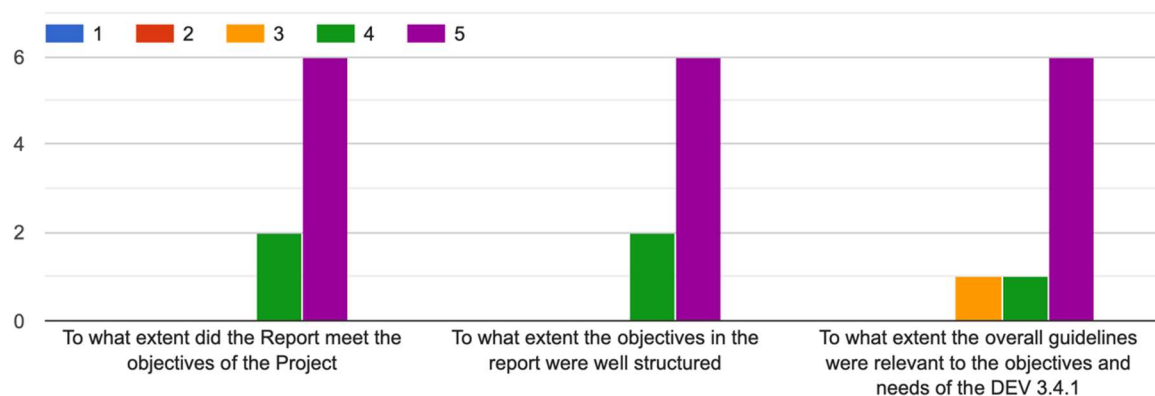


3. To what extent did the REPORT included all the information needed for the progression and development of the Project?(1 – lowest, 5 – highest)

8 risposte

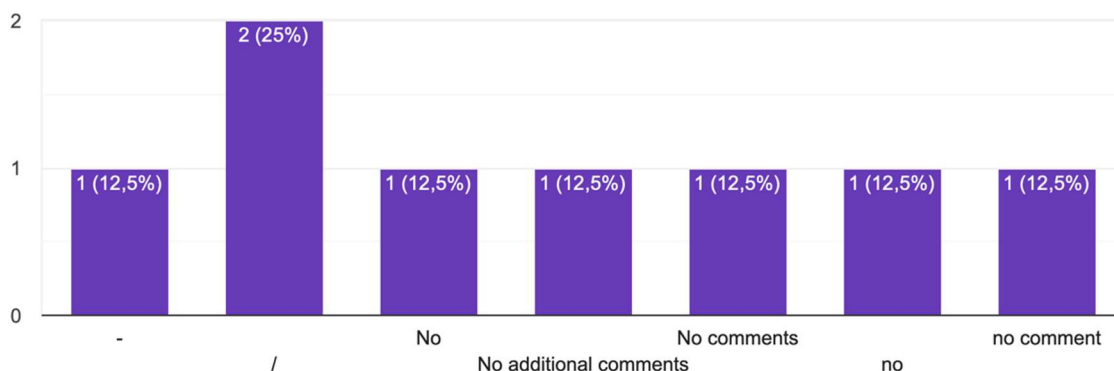


4. Evaluate the following (1 – lowest, 5 – highest):



5. Additional comments or suggestions:

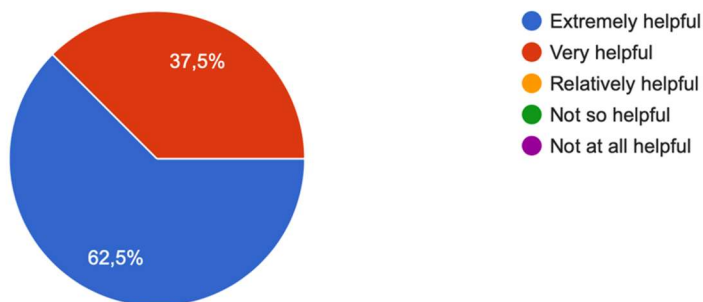
8 risposte





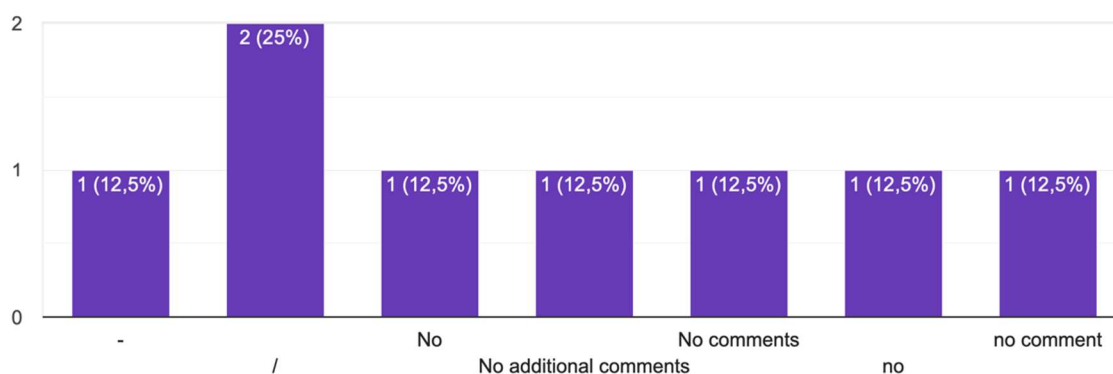
6. Prior to report, how helpful was the information you received in the report?

8 risposte



7. Additional comments or suggestions:

8 risposte



EVENT 4:

Event, 11 March 2022: Virtual training on DEV 3.4.3: Know-how transfer related to the latest topics in international laws on climate change and marine pollution. Organized by: University of Cadiz (Spain)

Dear Participant,

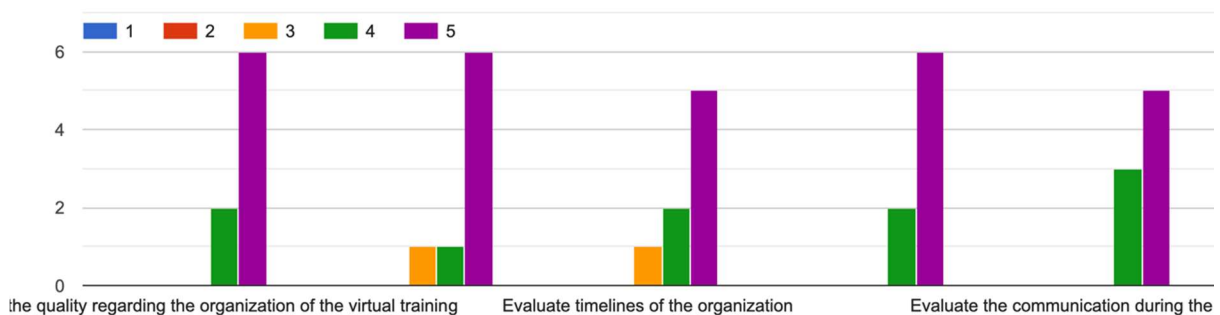
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In effort to improve the quality and the impact of these events we invite you to complete the following questionnaire.

The survey is anonymous.

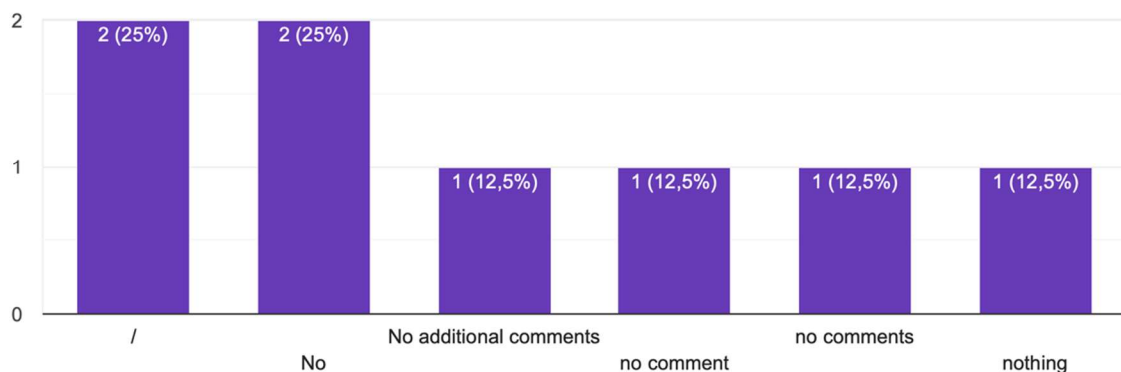
We thank you in advance for your contribution!

1. Quality of the Organization(1- lowest, 5- highest):



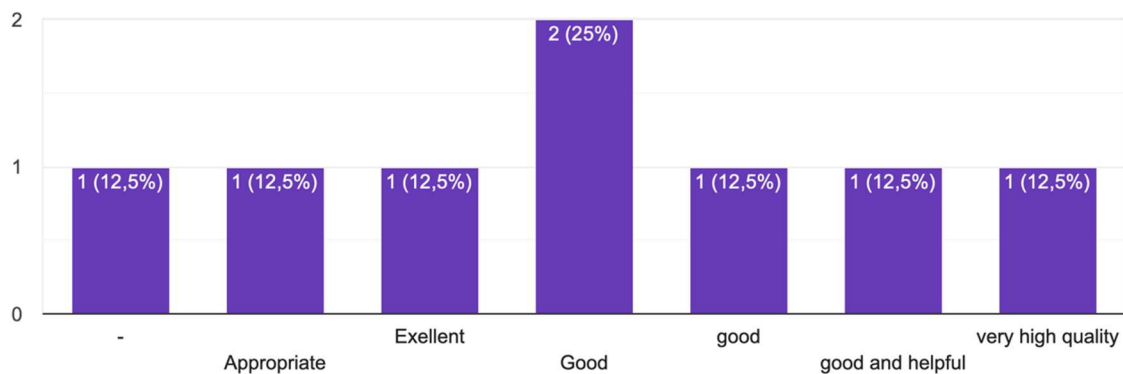
1.1 Additional comments or suggestions:

8 risposte



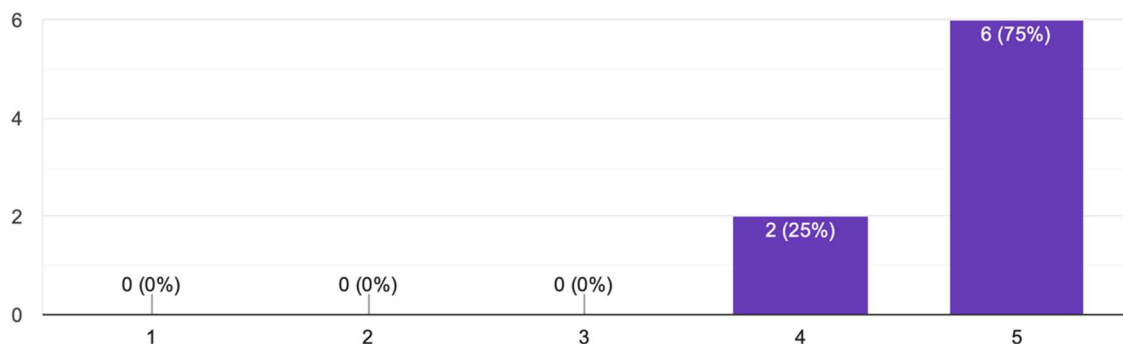
2. Quality of Presentations

8 risposte



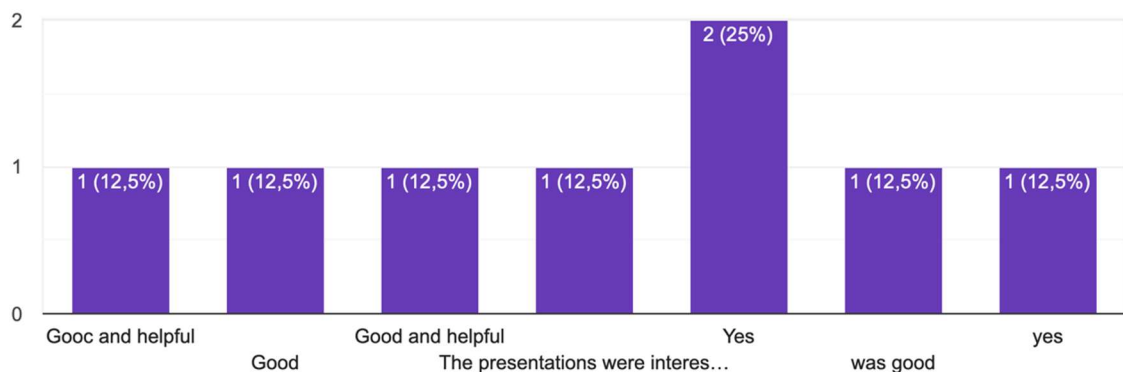
2.1 Evaluate the overall quality of the presentations (1- lowest, 5- highest):

8 risposte



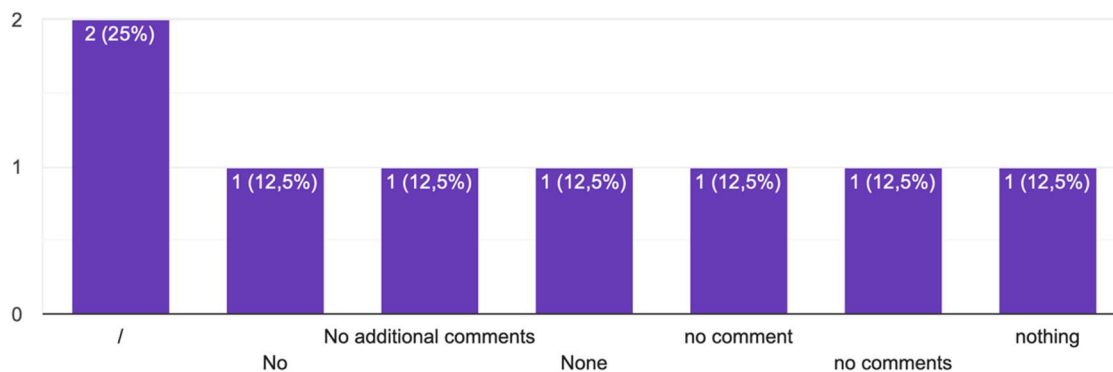
2.2 Please indicate if presentation was good and helpful?

8 risposte

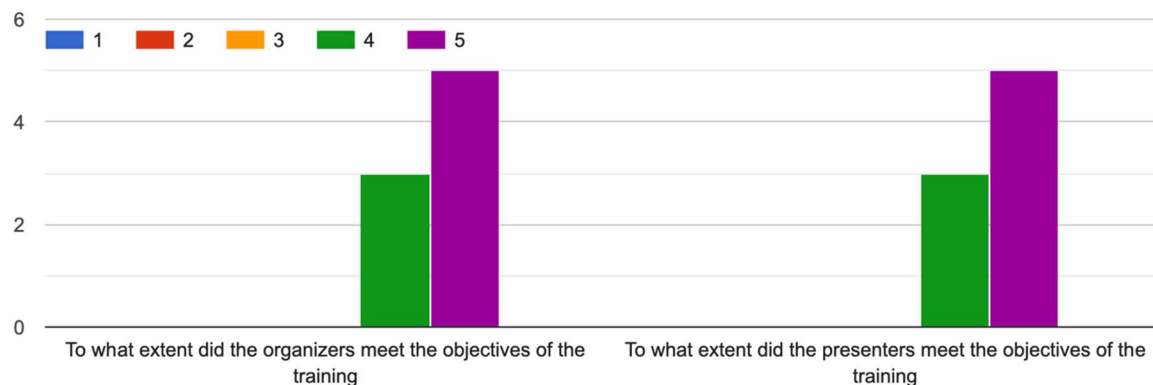


2.3 Additional comments or suggestions:

8 risposte

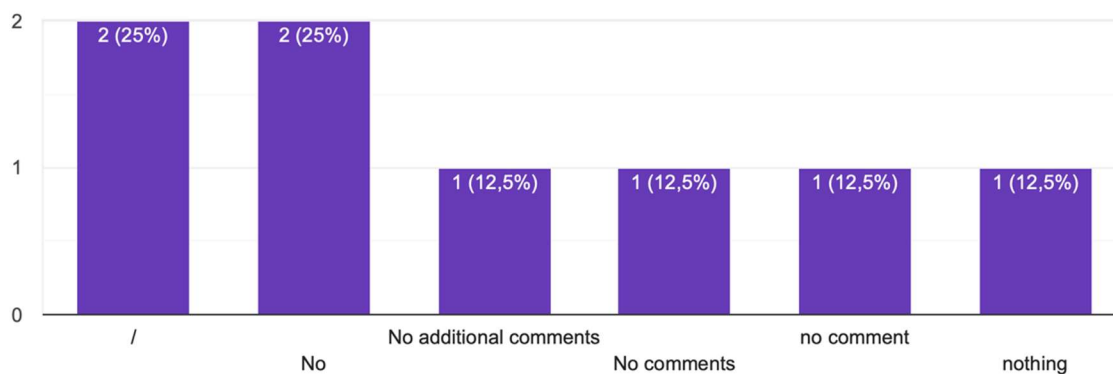


3. Objectives: Evaluate the following (1- lowest, 5- highest):



3.1 Additional comments or suggestions:

8 risposte



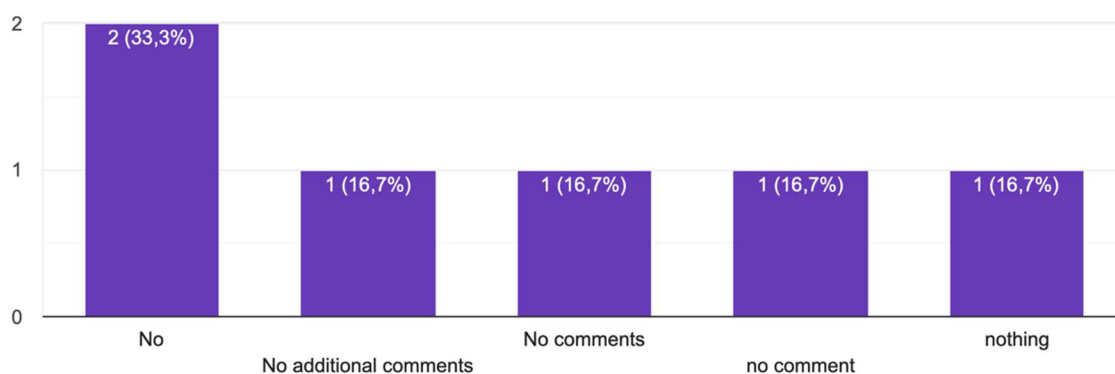


4. Task and activities(1- lowest, 5- highest):



5. Additional comments or suggestions:

6 risposte



EVENT 5:

14th - 15th April 2022. Trilateral Meeting (UoM, UV, UAMD) at Aleksander Moisiu University Durrës. Organized by: Faculty of Professional Studies at Aleksander Moisiu University Durrës

Dear Participant,

This survey is part of WP4: Quality Assurance & Monitoring.

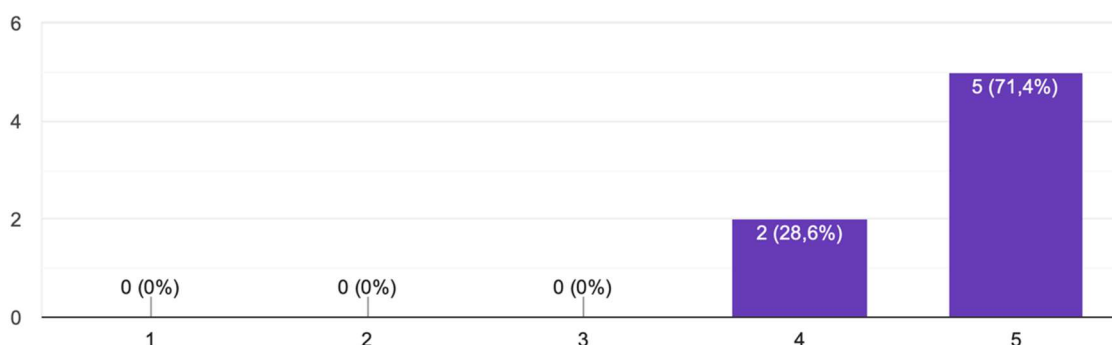
In effort to improve the quality and the impact of these events we invite you to complete the following questionnaire.

The survey is anonymous.

We thank you in advance for your contribution!

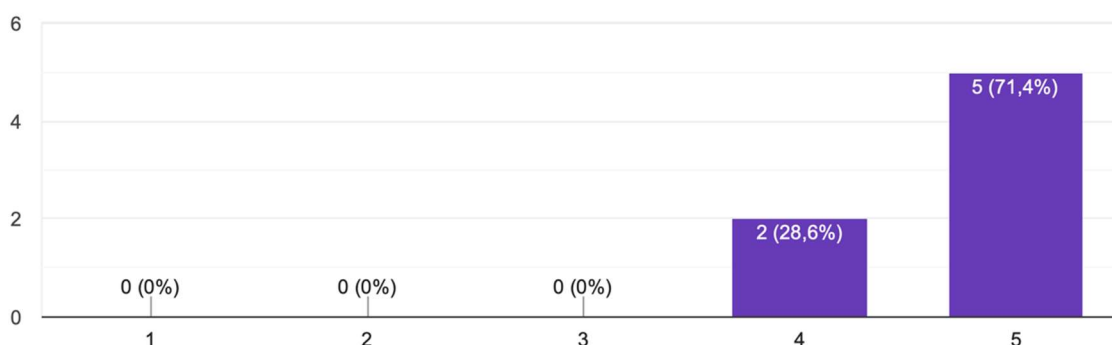
1. How would you rate the event organized from UAMD?

7 risposte



2. To what extent did the organizers meet the objectives of the meeting?

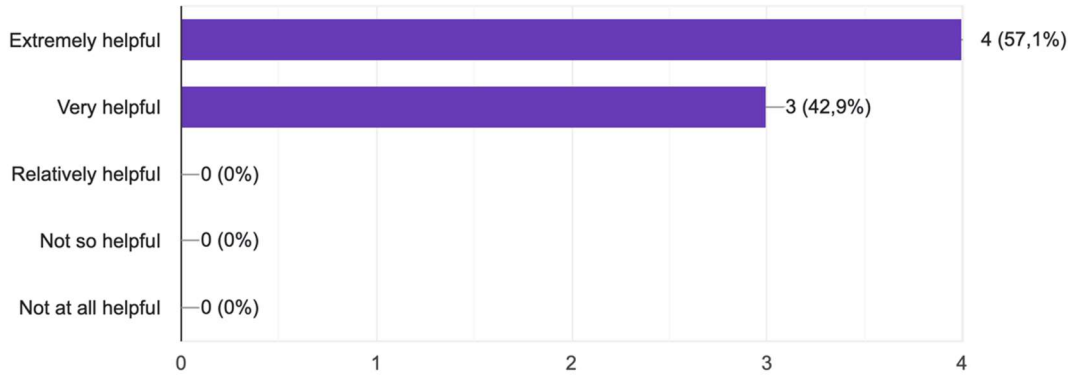
7 risposte





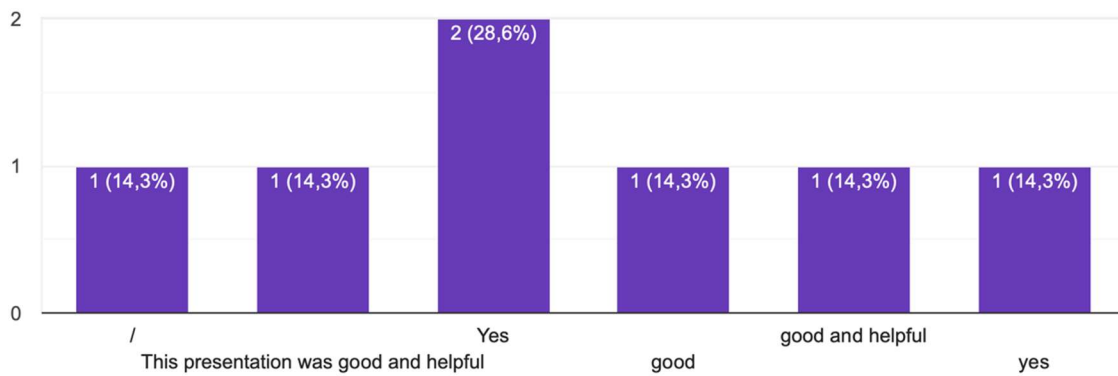
3. Prior to event, how helpful was the information you received during the meeting?

7 risposte



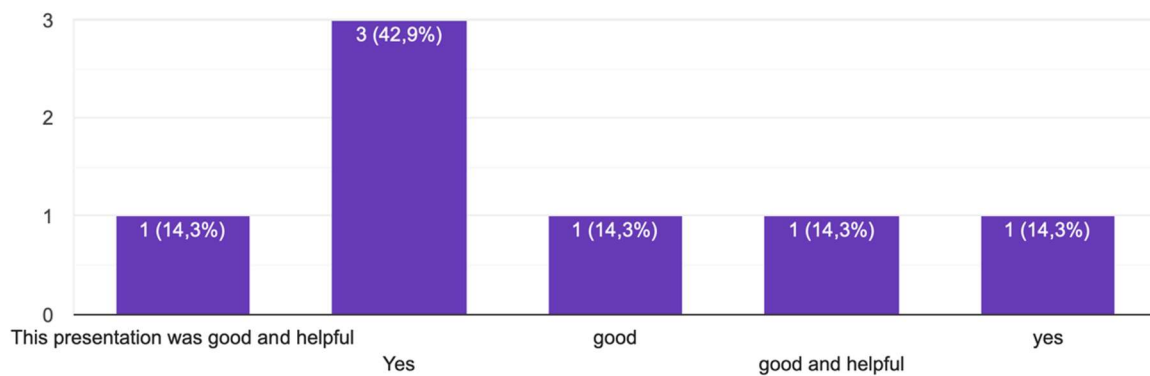
4. Please indicate if presentation regarding the equipment purchase was good and helpful?

7 risposte



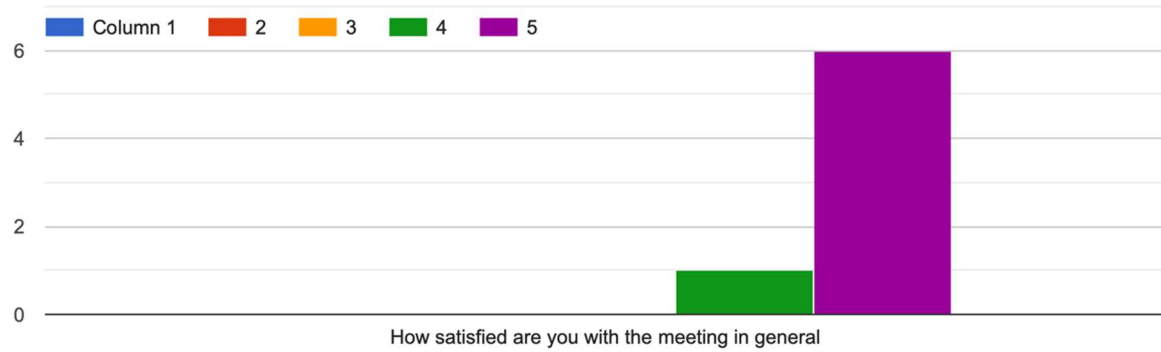
5. Please indicate if presentation regarding the curriculum was good and helpful?

7 risposte



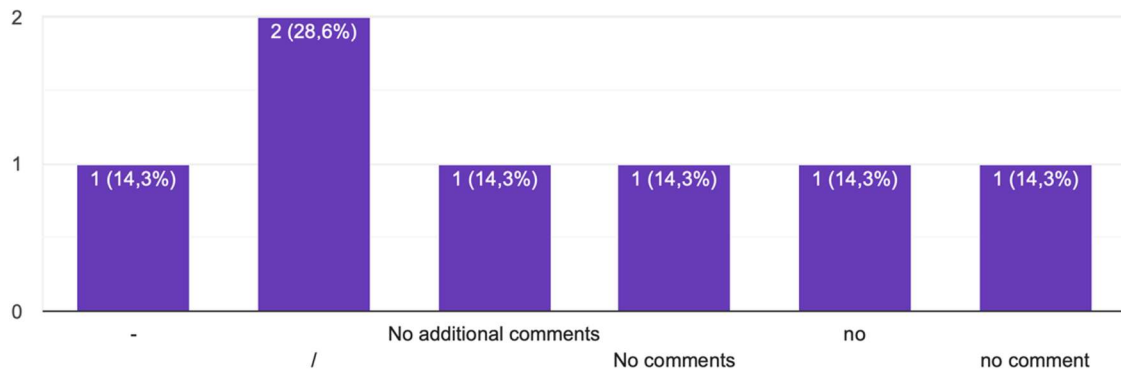


6. Task and activities(1- lowest, 5- highest):



7. Additional comments or suggestions:

7 risposte



EVENT 6:

Event, 20 April 2022: Virtual training on DEV 3.4.3: Know-how transfer related to the to the latest topics International Laws on Climate Change and Marine Pollution. Organized by: University Côte d’Azur (UCA-F)

Dear Participant,

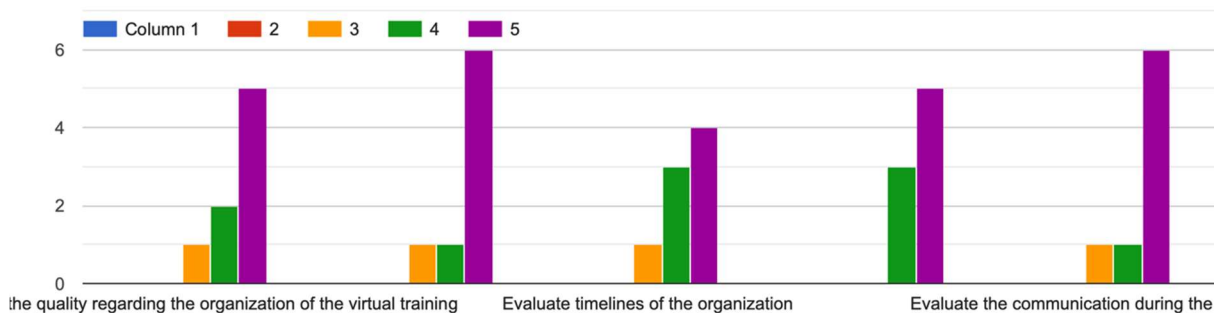
This survey is part of WP4: Quality Assurance & Monitoring.

In effort to improve the quality and the impact of these events we invite you to complete the following questionnaire.

The survey is anonymous.

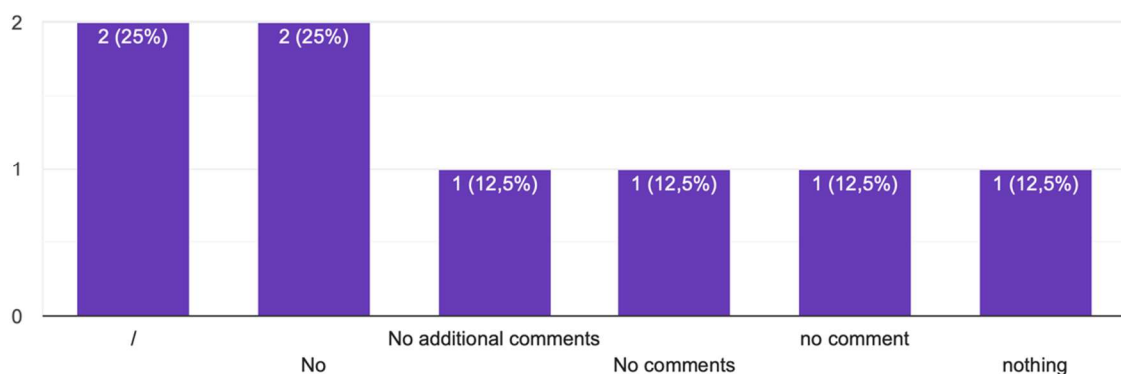
We thank you in advance for your contribution!

1. Quality of the Organization(1- lowest, 5- highest):



1.1 Additional comments or suggestions:

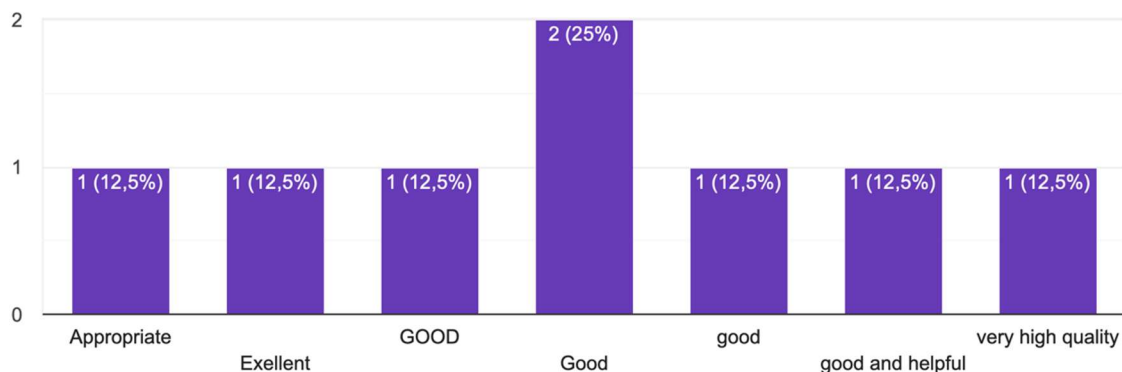
8 response





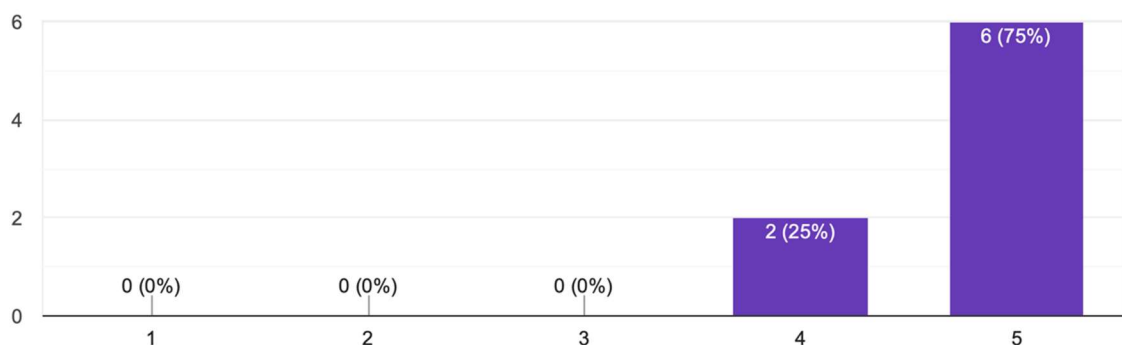
2. Quality of Presentations

8 risposte



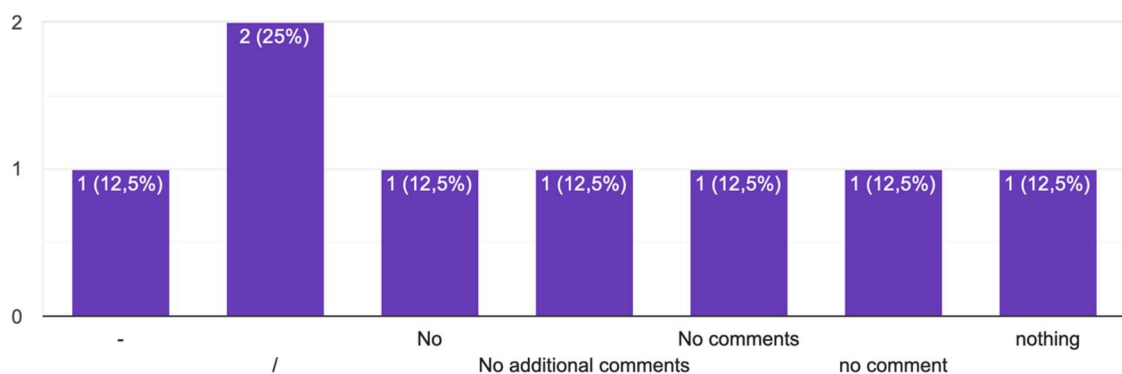
2.1 Evaluate the overall quality of the presentations (1- lowest, 5- highest):

8 risposte

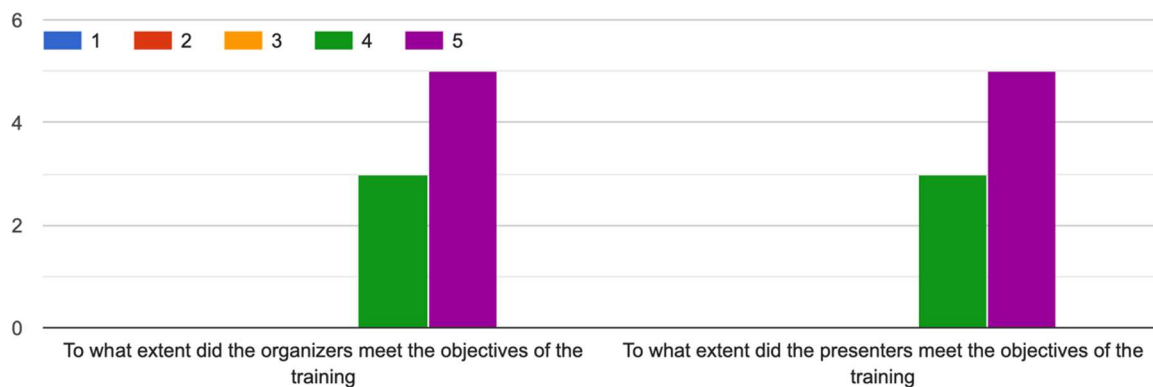


2.2 Additional comments or suggestions:

8 risposte

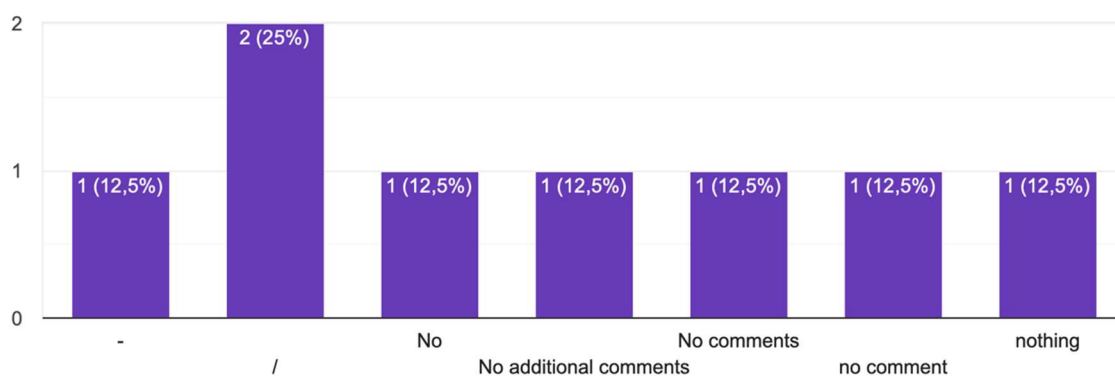


3. Objectives: Evaluate the following (1- lowest, 5- highest):



3.1 Additional comments or suggestions:

8 response



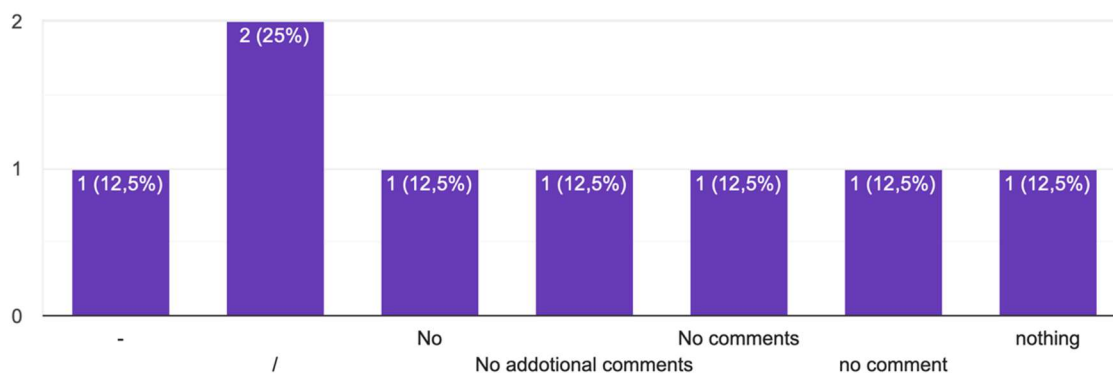
4. Task and activities(1- lowest, 5- highest):





5. Additional comments or suggestions:

8 risposte



EVENT 7:

Event, 11 May 2022. MEP&M virtual meeting on accreditation process and course syllabus. Organized: University of Montenegro

Dear Participant,

This survey is part of WP4: Quality Assurance & Monitoring.

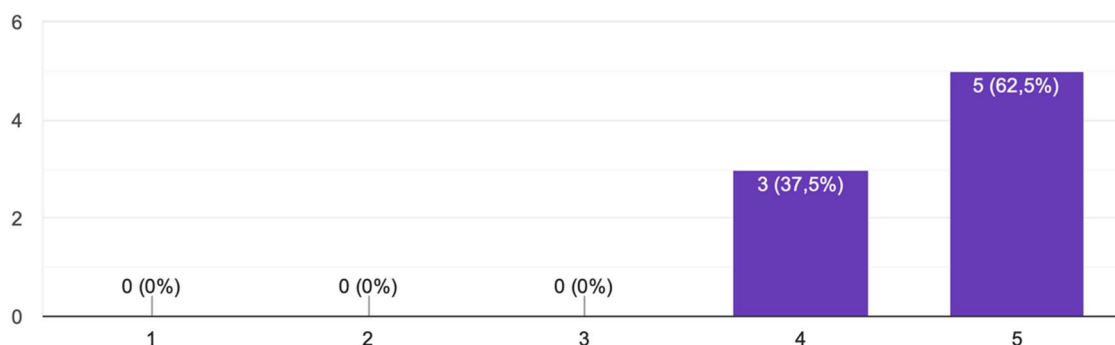
In effort to improve the quality and the impact of these events we invite you to complete the following questionnaire.

The survey is anonymous.

We thank you in advance for your contribution!

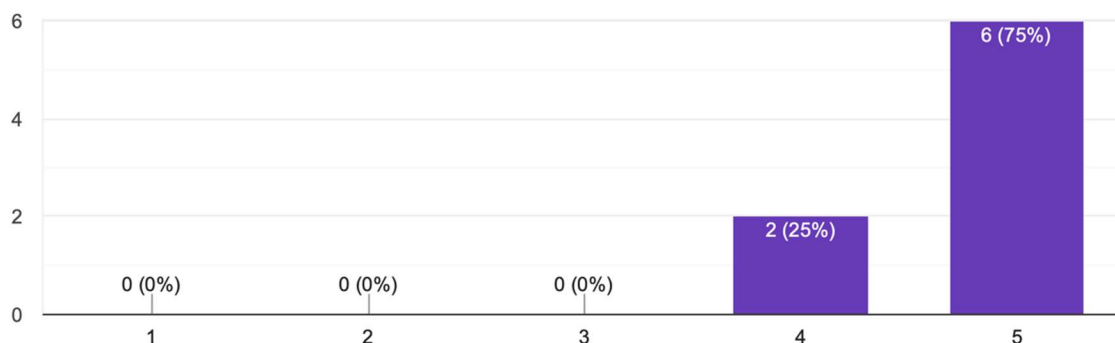
1. How would you rate the event organized from UoM?

8 risposte



2. To what extent did the organizers meet the objectives of the meeting?

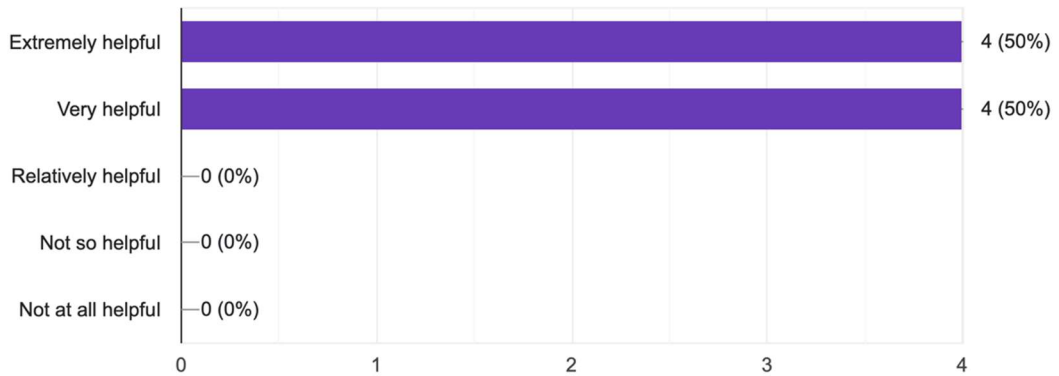
8 risposte





3. Prior to event, how helpful was the information you received during the meeting?

8 risposte

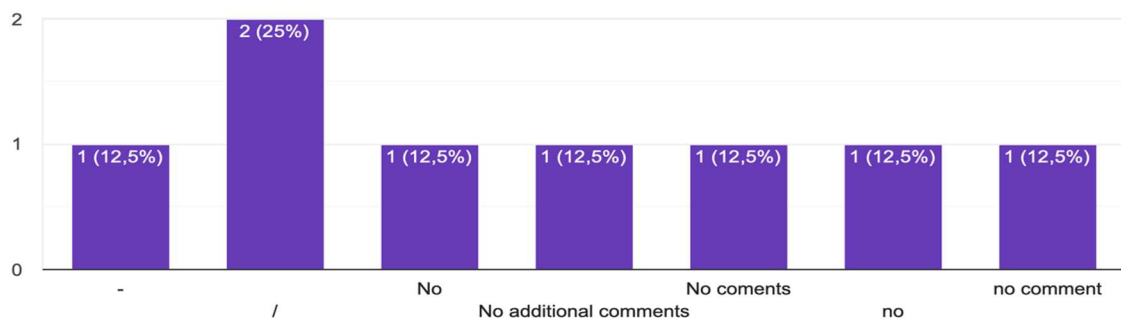


4. Task and activities(1- lowest, 5- highest):



6. Additional comments or suggestions:

8 risposte



EVENT 8:

DEV.5.3. Promotion materials and products

Dear Participant,

This survey is part of WP4: Quality Assurance & Monitoring.

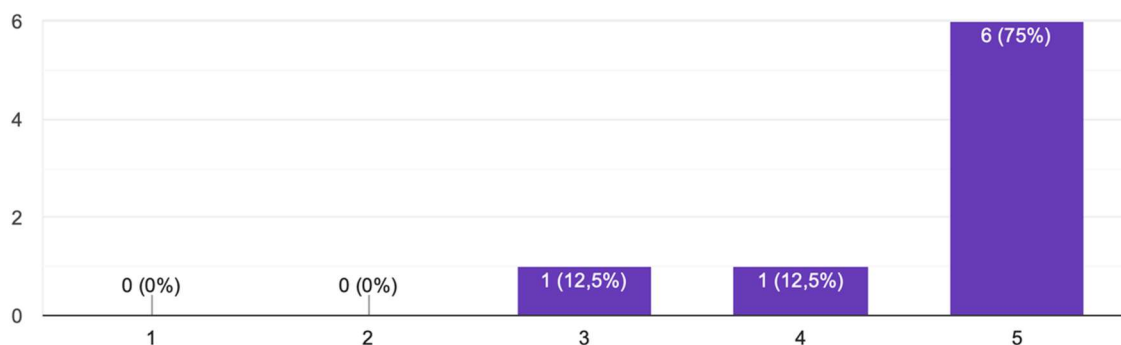
In effort to improve the quality and the impact of these events we invite you to complete the following questionnaire.

The survey is anonymous.

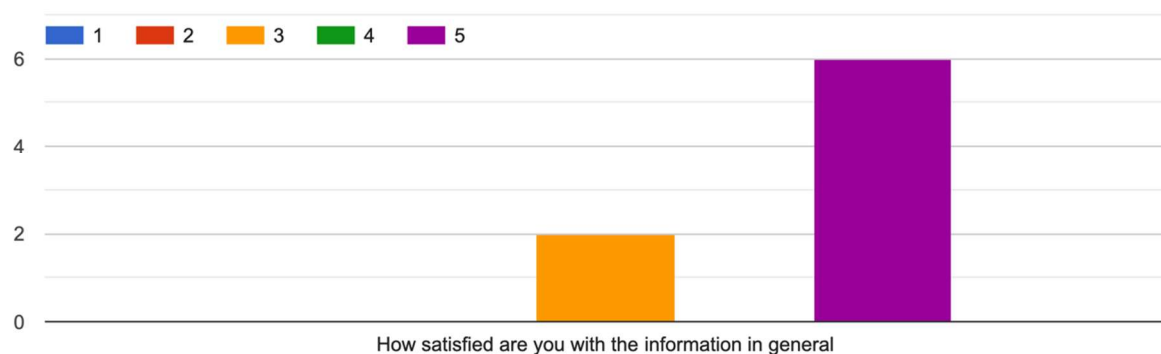
We thank you in advance for your contribution!

1. How would you rate the design of promotion materials?

8 risposte



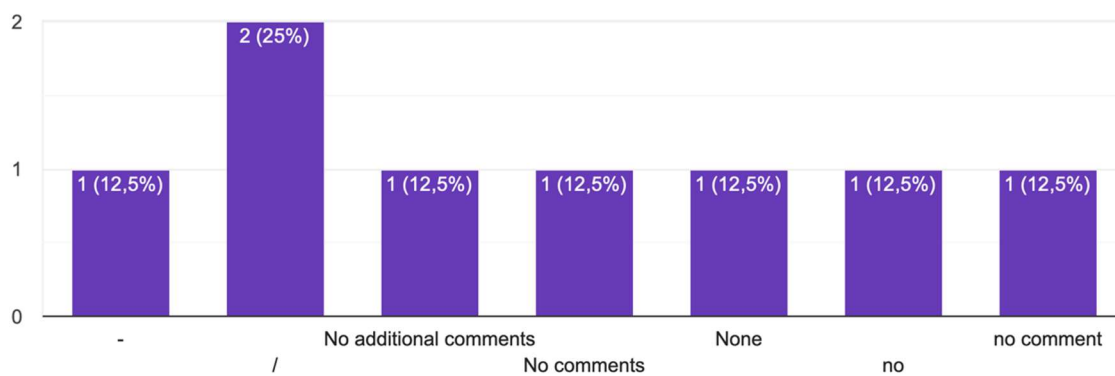
3. Task and activities(1- lowest, 5- highest):





4. Additional comments or suggestions:

8 risposte



REPORT 4:

Report, DEV 3.4.3: Report on know-how transfer related to the latest topics in international laws on climate change and marine pollution, Date: 06.07.2022

Dear Participant,

This survey is part of WP4: Quality Assurance & Monitoring.

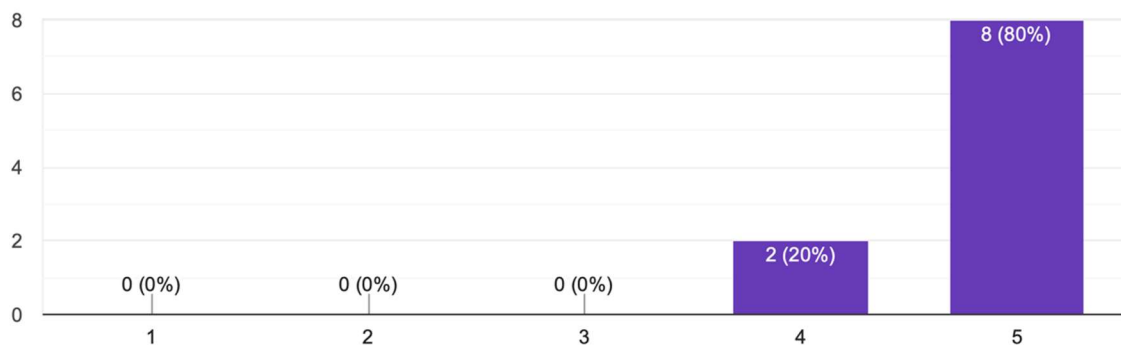
In effort to improve the quality and the impact of these events we invite you to complete the following questionnaire.

The survey is anonymous.

We thank you in advance for your contribution!

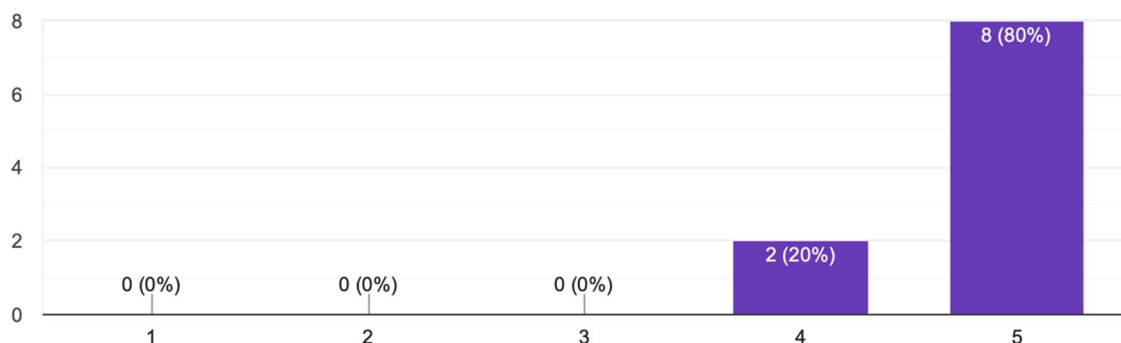
1. How would you rate the report?

10 risposte



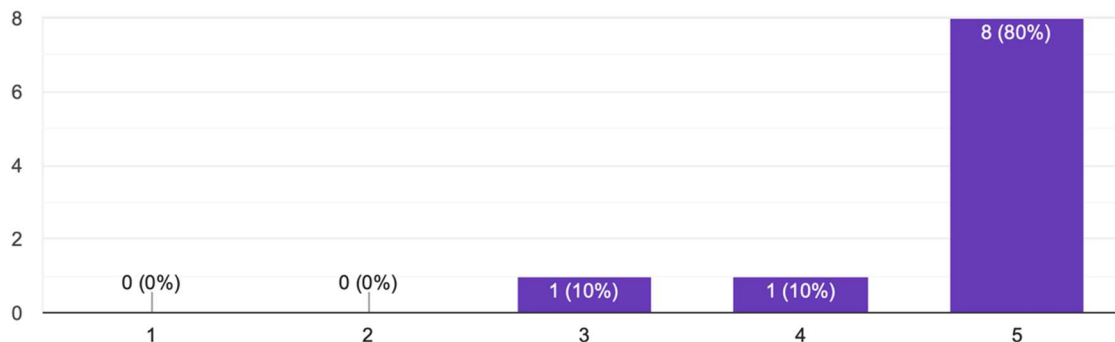
2. Please indicate if the REPORT was clear, well- structured and helpful? (1 – lowest, 5 – highest)

10 risposte

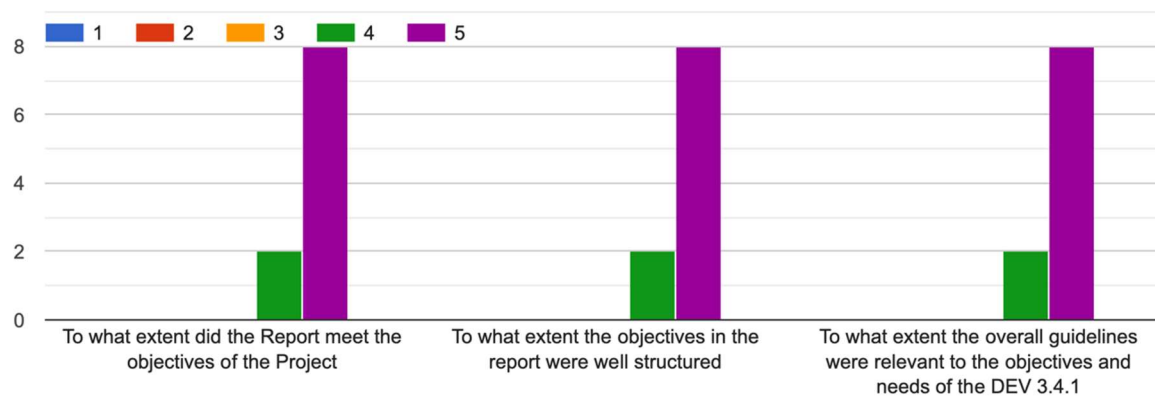


3. To what extent did the REPORT included all the information needed for the progression and development of the Project?(1 – lowest, 5 – highest)

10 risposte

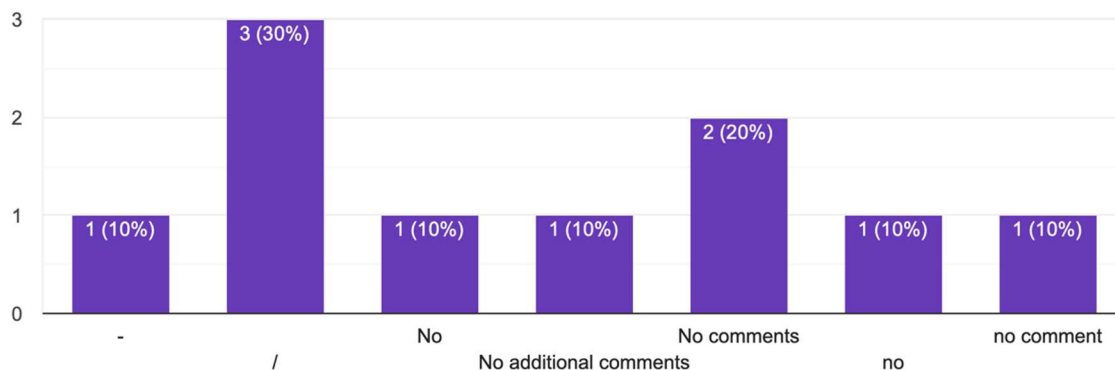


4. Evaluate the following (1 – lowest, 5 – highest):



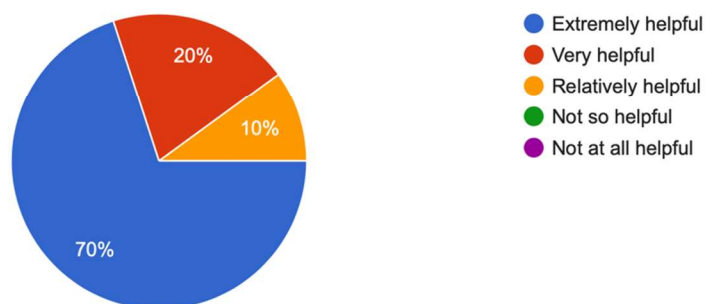
5. Additional comments or suggestions:

10 risposte



6. Prior to report, how helpful was the information you received in the report?

10 risposte



7. Additional comments or suggestions:

10 risposte

